# openRlink

vehicle user manual



## PRECAUTIONS DURING USE (1/3)

It is essential to follow the precautions below when using the system, both in the interest of safety and to prevent material damage. You must always comply with the laws of the country in which you are travelling.



## Precautions when operating the system

- Operate the controls and read the information on the screen only when road conditions allow.
- Set the volume to a reasonable level so that outside noise can be heard.

#### Precautions regarding navigation

- Use of the navigation system does not in any way replace the responsibility or vigilance of the driver when driving the vehicle.
- Depending on the geographical area, the map may not have the latest information on new roads. Be alert. In all cases, Road
   Traffic Regulations and road signs always take precedence over the directions of the navigation system.

### Precautions concerning the equipment

- Do not attempt to dismantle or modify the system, as there is a risk of damage to equipment and fire.
- Contact a representative of the manufacturer in the event of malfunction and for all operations involving disassembly.
- Do not insert foreign objects or a damaged or dirty external storage device (USB key, SD card etc.) into the reader.
- Use an external storage device (USB flash drive, Jack socket etc.) that is compatible with your system.
- Always clean your screen with a microfibre cloth.
- Do not use products containing alcohol and/or spray fluids on the area.

The prior acceptance of the General Conditions of Sale is mandatory before using the system.

The description of the models given in this manual is based on the specifications at the time of writing. Depending on the make and model of your telephone, some functions may be partially or completely incompatible with your vehicle's multimedia system.

For further information, please contact an Authorised Dealer of brand.

## PRECAUTIONS DURING USE (2/3)



## Protection of your personal data

Data from your vehicle is processed by the manufacturer, Google®, approved distributors and other entities in the manufacturer's group. The manufacturer's details are available on their website and on the last page of the vehicle user manual.

Your personal data is processed for the following purposes:

- to allow you to benefit from your vehicle's on-board services and applications;
- to enable the operation and maintenance of your vehicle;
- to improve the driver experience and develop the products and services of the manufacturer's group;
- enforce the legal obligations of the manufacturer's group.

In accordance with the regulations applicable to you, particularly if you are located in Europe, you can ask:

- obtain and check the data that the manufacturer holds concerning you;
- correct any inaccurate information;
- remove data concerning you;
- take a copy of your data to reuse it elsewhere;
- oppose the use of your data at any time;
- freeze the use of your data.

From your vehicle's multimedia screen, you can:

- refuse to give your consent to the sharing of your personal data (including location);
- withdraw your consent at any time.

If you decide to suspend the sharing of your personal data, some of the vehicle's functions and/or services supplied by the manufacturer will be stopped as they require your consent.

## PRECAUTIONS DURING USE (3/3)



## Protection of your personal data

Regardless of whether or not you decide to suspend sharing, the vehicle usage data will be forwarded to the manufacturer and the partners/subsidiaries concerned for the following purposes:

- to enable the operation and maintenance of your vehicle;
- improve the life cycle of your vehicle.

The purpose of using this data is not commercial canvassing but rather the continuous improvement of the manufacturer's vehicles and the prevention of problems that may hinder their daily operation.

For more information, the data protection policy is available on the manufacturer's website, for which the address is available in the vehicle user manual.

This manual covers all existing functions for the models described. Whether or not they are fitted depends on the equipment model, options selected and the country where they are sold. This manual may also contain information about functions to be introduced later in the model year. The screens shown in the user manual are not contractual.

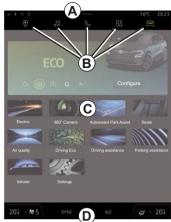
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# General information

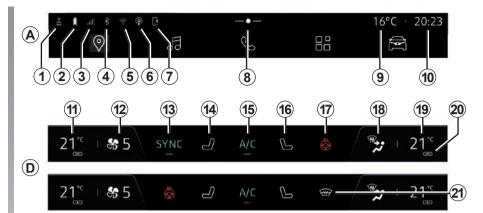
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## **GENERAL DESCRIPTION (1/4)**



## Screen

- A Access and status bar.
- **B** Access to different Worlds.
- C Display area for selected World.
- **D** Heating level bar.
- **1** Status of the connection and sharing of data.
- 2 Phone battery charge level.
- **3** Phone reception status.
- 4 Bluetooth® of the activated multimedia system.
- 5 Multimedia system WIFI status.
- 6 Access Point activated.
- 7 Status of the wireless charger.



- 8 Access to the notification centre.
- 9 Exterior temperature.
- 10 Time.
- 11 Driver's heating temperature indicator.
- 12 Ventilation speed indicator.
- 13 Synchronisation control SYNC.
- 14 Heated driver's seat control,
- **15** Air conditioning control.
- 16 Heated passenger seat control.
- 17 Heated steering wheel control.

- 18 Distribution of air in the passenger compartment indicator.
- Passenger heating temperature indicator.
- 20 "Synchronisation" indicator SYNC activated.
- 21 Heated windscreen control.

For further information on the heating level, please refer to your vehicle user manual.

## **GENERAL DESCRIPTION (2/4)**

### Worlds' Screens

Your system has several Worlds B:

- "Home page";
- "Navigation";
- "Audio";
- "Phone":
- "Applications";
- "Vehicle".

**Note:** depending on the Worlds, some menus may not be available.

You can access the various Worlds at any time, from the Worlds bar **B**, visible and accessible at all times on the active screen.



# "Home Page" world (depending on equipment)

The World "Home page" which can be accessed via the **22** button, displays four customisable widgets.



# "Navigation" mode (depending on equipment)

The "Navigation" World which can be accessed via the 23 button, provides access to navigation. It is possible to display two customisable widgets.

**Note:** the World icon "Navigation" may change depending on the application used for navigation.

## **GENERAL DESCRIPTION (3/4)**



#### "Audio" mode

The "Audio" World, which can be accessed via the **24** button, provides access to the radio and music.



#### "Phone" mode

The "Phone" World, which can be accessed via the **25** button, provides access to calls, contacts and other telephone functions connected to the multimedia system.

**Note:** the World icon "Phone" may change during a replication in progress.



## "Applications" mode

The "Applications" World, accessible using the **26** button, enables access to multimedia system applications and those available on "Play Store<sup>TM</sup>".

## **GENERAL DESCRIPTION (4/4)**



#### "Vehicle" mode

The "Vehicle" World, which can be accessed via the **27** button, provides access to the management of some of the vehicle equipment, such as MULTI-SENSE, driving assistance systems, the 360° camera, Driving Eco... and to adjusting various settings of the multimedia system, such as display, language, etc

#### Note:

- depending on the equipment level, only available functions that can be selected appear on the home screen;
- you can also access the various modes by pressing your vehicle's "MULTI-SENSE" control repeatedly. Please refer to the vehicle user manual for further information.

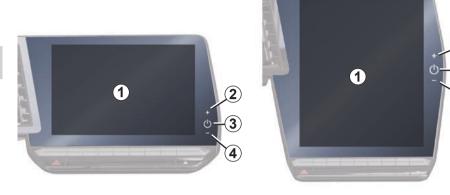


#### Notification centre 8

The notification centre provides access to notifications and certain functions at any time.

## INTRODUCTION TO THE CONTROLS (1/3)

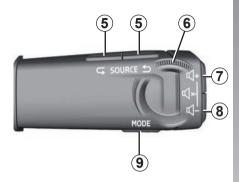
## **Screen controls**



	Function
1	Multimedia screen.
2	Volume up.
3	Press and hold (around 5 seconds): forced shutdown of the multimedia system.  Brief press: "Safe mode" (depending on equipment), "Radio - Music OFF"/"Radio - Music ON", "Minimal display", "Cleaning screen", "Stand-by".
4	Volume down.

## INTRODUCTION TO THE CONTROLS (2/3)

## Steering column controls



	Function
5	Choosing the audio source.
6	Browse the radio stations or audio tracks and directories (depending on the equipment).
7	Short press:  - increase the volume of the source currently in use.  Press and hold (around 10 seconds):  - deactivate the forced muting of audio.
7+8	Short press:  - mute/unmute the radio audio;  - pause or play the audio track;  - interrupt the voice recognition voice synthesizer.  Press and hold (around 10 seconds):  - deactivate the forced muting of audio.
8	Short press:  - decrease the volume of the source currently in use.  Press and hold (around 5 seconds):  - activate the forced muting of audio.
9	Change the radio stations playback mode ("List", "Favourites").

## INTRODUCTION TO THE CONTROLS (3/3)

## Steering column controls



	Function
10	Answer/end a call.
11	Brief press (vehicles equipped with the navigation system):  – activate/deactivate voice recognition on your multimedia system.  Press and hold:  – activate/deactivate your phone's voice recognition (only available when your phone is connected to the multimedia system via phone replication).
12	Short press:  - select mode MULTI-SENSE.  Press and hold:  - access the configuration of the MULTI-SENSE mode in use.  For further information, please refer to the section on "MULTI-SENSE".
13	Short press:  – use the "Favourites" function.  Press and hold:  – access the "Favourites" function selection configuration.  For further information, please refer to the section on "User settings".

## **ACTIVATING SERVICES (1/5)**

## **Activating services**

#### Introduction

For your vehicle's connected services to work (real-time traffic information, search for POI online, control the vehicle remotely using your smartphone etc.), they must first be activated.

Activating the services also enables automatic updating of the system. Refer to the "Update" section.

Once the services have been activated, they will be free to use during a limited period starting from your vehicle delivery date.

The multimedia system offers to configure your profile in a few steps.

#### Note:

- the configuration wizard offers assistance each time a profile is created;
- the configuration wizard can only be used while the vehicle is stationary.

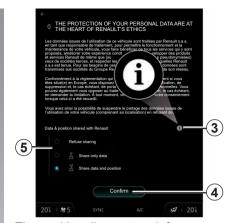


## **Configuration assistant**

Select the language that you wish to use from the list available in 1, then confirm by pressing 2.

The multimedia system then enables you to send the activation request to the server by pressing "Activate".

**Note:** As the services need to be activated only once, the "Connection" control will not be available during the time it takes to activate the services.



The multimedia system informs you about the protection of your personal data.

After reading this information, choose to share or to not share your data 5, then accept the information requirements for this request by pressing "Confirm" 4.

For more information on the various data sharing options, press the "i" icon  ${\bf 3}$ .

## **ACTIVATING SERVICES (2/5)**

If you do not wish to share your data, the services may not work (except for standard functions related to the automatic emergency call in the event of an accident).

The multimedia system uses Google® software and services that exchange data with your multimedia system. You are informed of the legal conditions of the Google® services.

You can authorise or reject:

- the use of your location by apps;
- sending usage/diagnostic data.

**Note:** if you do not want applications to use your vehicle's current position, you will not have access to the Google Maps $^{\text{TM}}$  navigation.

The manufacturer takes all the necessary precautions to ensure that your personal data is processed in total security.



You can customise your profile by configuring the following functions:

- "MY Renault account" 6;
- "Activate the data plan" 7;
- configure "Google Assistant" and the apps 8;
- lock the profile 9.

**Note:** you can suspend the configuration by pressing **10**, then resume it later from the notification centre or your profile. For more information on configuring the profile, please refer to the "User settings" section.

#### "MY Renault account" 6

The multimedia system enables you to connect to your "My Renault" account so that you can manage certain functions of your vehicle and access this information via your smartphone.

**Note:** if your vehicle is paired to your "My Renault" account, you have to create a PIN code in order to activate remote control via the "My Renault" application on your smartphone.

For further information on "My Renault", please refer to the section on "My Renault".

## "Activate the data plan" 7

To use the connected applications available on "Play Store $^{\text{TM}}$ ", you must log in to the data provider.

You can do this as follows:

 from your "My Renault" account after logging into your "My Renault" account in your vehicle;

## **ACTIVATING SERVICES (3/5)**

or

 via the link of the Internet service provider available in the document provided by the approved dealer (once the vehicle has been purchased).

# Configure "Google Assistant" and the apps 8

The multimedia system offers various ways to connect to your Google® account:

- using your Google® account ID (email or phone number, then password);
- depending on the phone, by sending a code to be validated from your phone or via a QR Code to be scanned on the multimedia system screen.

Follow the instructions shown on the multimedia system screen.

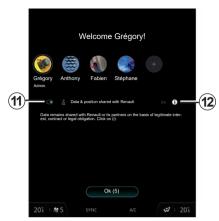
## Lock the profile 9

To protect your personal data, the multimedia system enables you to lock access to your profile using the following methods:

- "Pattern";
- "PIN code":
- "Password";
- "Do not use profile locking".

Follow the instructions displayed on the multimedia system screen to complete the configuration.

To better protect your personal data, we recommend that you lock your profile.



## **Data collection**

Once your services activation request has been validated, when you start the multimedia system you will still be able to activate or deactivate data collection or to modify the data sharing level by pressing 11.

For more information on the various data sharing options, press the "i" icon 12.

## **ACTIVATING SERVICES (4/5)**

If you do not wish to share your data, the services may no longer work (except for standard functions related to the automatic emergency call in the event of an accident).

# Temporary suspension of data collection

The collection of vehicle data may be temporarily suspended.

To do this, when starting the vehicle, from the home screen press 10, then select "Refuse sharing" to deactivate data collection.

You can pause or modify the data collection level at any time from your "Profile" available in the Notifications centre: press "Share only data".

If you refuse data sharing, the services may no longer work (except for standard functions related to the automatic emergency call in the event of an accident).

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## **Data protection**

Data from your vehicle is processed by the manufacturer, by Google®, by approved distributors and other entities in the manufacturer's group. The manufacturer's details are available on their website and on the last page of the vehicle user manual.

Your personal data is processed for the following purposes:

- to allow you to benefit from your vehicle's on-board services and applications;
- to enable the operation and maintenance of your vehicle;
- to improve the driver experience and develop the products and services of the manufacturer's group;
- enforce the legal obligations of the manufacturer's group.

## **ACTIVATING SERVICES (5/5)**

In accordance with the regulations applicable to you, particularly if you are located in Europe, you can ask:

- obtain and check the data that the manufacturer holds concerning you;
- correct any inaccurate information;
- remove data concerning you;
- take a copy of your data to reuse it elsewhere;
- oppose the use of your data at any time:
- freeze the use of your data.

From your vehicle's multimedia screen, you can:

- refuse to give your consent to the sharing of your personal data (including location);
- withdraw your consent at any time.

If you decide to suspend the sharing of your personal data, some of the vehicle's functions and/or services supplied by the manufacturer will be stopped as they require your consent.

Regardless of whether or not you decide to suspend sharing, the vehicle usage data will be forwarded to the manufacturer and the partners/subsidiaries concerned for the following purposes:

- to enable the operation and maintenance of your vehicle;
- improve the life cycle of your vehicle.

This data is not used for commercial services but for the continual improvement of the manufacturer's vehicles and to prevent problems that may hinder their daily use.

For more information, the data protection policy is available on the manufacturer's website, for which the address is available in the vehicle user manual.

## **Expiry of the services**

The services are activated for a limited period. Once this has elapsed, the services cease to work. To reactivate the services, please consult the paragraph entitled "Online services".

The manufacturer takes all the necessary precautions to ensure that your personal data is processed in total security.

## **OPERATING PRINCIPLES (1/4)**



#### Multimedia screen

## Navigating a menu

The multimedia screen can be used to access the system functions. Touch the multimedia screen to select one of the menus.



#### **Gesture interaction**

- Tap: touch a part of the screen with your finger and then take the finger off the screen.
- Press and hold: touch a part of the screen for at least 1.5 seconds.
- Zoom-in/Zoom-out: bring together two fingers or slide them apart on the screen.



- Swipe: slide your finger quickly:
  - horizontally, from left to right or from right to left;

#### or

 vertically, from bottom to top or from top to bottom.

## **OPERATING PRINCIPLES (2/4)**



# Introduction to the "World" pages

Your system has several Worlds. Move from one World to another by pressing directly on one of the **1** World buttons.

The "Home Page" or "Navigation" World includes widgets enabling access to functions such as tyre pressure, radio, etc.

These widgets grant you direct access to the main screen for the function or, in certain cases, enable you to directly control them from one of the main screens (change the radio station, for example).

For a description of the home page, please refer to the "General description" section.

**Note:** you can change the configuration of the home pages. Please refer to the "Add and manage widgets" section for further information.



# Introduction to the "World" bar

To access a World, press one of the five buttons **1** on the World bar **A**.

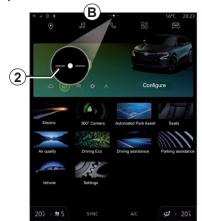
The system is consists of five Worlds, all of which can be accessed at all times on the multimedia display screen:

 "Home Page" (depending on the equipment): enables you to display four customisable widgets;

## **OPERATING PRINCIPLES (3/4)**

- "Navigation" (depending on the equipment): includes all the satellite guidance functions, road maps and traffic information;
- "Audio": used to access the radio and audio playback;
- "Phone"/"Replication":
  - can be used to pair one or more phones to the system or to access calls, the phonebook and other functions available on the phone that is connected to the multimedia system;
  - can be used to enable smartphone replication.
- "Applications": used to access applications;
- "Vehicle": used to manage some vehicle equipment, such as MULTI-SENSE, the driving assistance systems, the 360° camera, Driving Eco and to adjust various settings on the multimedia system such as the display, language, etc.

**Note:** depending on the "Worlds", some menus may not be available.



## **Notification centre**

Can be accessed using the **2** button or by quickly swiping the multimedia screen from the **B** area towards the centre of the screen. The Notifications centre enables access to the notification history, for example:

- SMS;
- "Tyre pressure";
- updating;
- ...



Select a notification to access it.

To delete a notification, perform a quick swipe on the screen.

To delete all notifications, press the **3** button.

You can also create and configure your user profile. For further information, please refer to the section on "User settings".

For more information on notifications, please refer to the "Notifications" section.

## **OPERATING PRINCIPLES (4/4)**

#### **Functions unavailable**

While driving, functions such as access to the tutorial and some settings may be unavailable, according to country-specific regulation.

To access unavailable functions, stop your vehicle.

**Note:** In some countries, regulation requires that the parking brake be applied in order to access the applications. For further information, please contact an approved dealer.

Some settings have to be modified while the engine is running in order for them to be stored by the multimedia system.



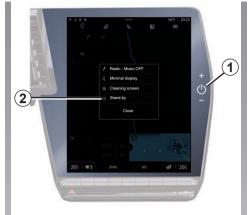
For safety reasons, carry out these operations when the vehicle is stationary.

#### **CLEANING**

## **Cleaning recommendations**

Use only a clean, lint-free, soft dry micro-fibre cloth to clean the touch-screen so as not to damage the anti-glare materials.

Do not apply too much pressure on the multimedia screen and do not use cleaning equipment that may scratch the screen (e.g. brush, rough cloth etc.).



## "Cleaning screen" mode

To use a micro-fibre cloth on the multimedia system screen when it is on, briefly press the 1 control on the multimedia panel, then press "Cleaning screen" 2 to set the touchscreen to inactive mode.

To exit "Cleaning screen" mode, press the multimedia screen twice.



Follow the following cleaning recommendations:

- A: do not use alcohol-based fluids, do not apply or spray fluids;
- B: do not clean with soapy water using a slightly moistened micro-fibre cloth;
- C: dry clean using a micro-fibre cloth.



Do not use products containing alcohol and/or spray fluids on the area.



Do not pour or spray the cleaning product on the screen.

Do not use chemical cleaning agents or household products. The device should not come into contact with any liquids and should not be exposed to dampness. If so, surfaces or electrical components may be degraded or damaged.

## ON, OFF (1/2)



## Switching on

The multimedia system starts:

- when the doors are opened;
- by tapping the 1 multimedia panel control.



## Switching off

The multimedia system switches off:

- by briefly pressing the 1 control on the multimedia screen, then pressing "Stand-by";
- when the opening elements of your vehicle are locked.

## Minimum display

This function allows you to display only the exterior temperature, the clock and the heating level bar on the screen.

To select this display mode, briefly press the **1** control on the multimedia panel, then select the "Minimal display" function.

Other functions will be displayed when you briefly press the **1** control, such as:

- "Radio Music OFF"/"Radio Music ON";
- "Cleaning screen".

## ON, OFF (2/2)



#### "Safe mode"

This mode disables the display or use of apps downloaded from "Play Store™" in the event that the multimedia system does not respond. It can also be used to cut-off access to the Internet.

To return to the "Safe mode", press and hold the 1 control on the multimedia screen along with the lower volume control 3 on the steering column control until the system restarts.

To exit the "Safe mode", apply the multimedia system restart procedure described below.

### Restart

The multimedia system can be restarted by pressing and holding (press and hold until the system restarts):

on the 1 control on the multimedia panel;

or

 on the "Mode" button 4 and the lefthand "Source" button 2 on the steering column control.

## **ADD AND MANAGE WIDGETS (1/2)**



#### Introduction

Your system has a customisable "Home page" or "Navigation". This is made up of a certain number of widgets in the **A** area, enabling access to information and functions such as Driving Eco, radio, tyre pressure, etc.

Press one of the widget controls to directly control the function via the main screen (change the radio station, access the phone, etc.).



## Widget size

To allow more visibility to the navigation map, you can reduce the widget area.

Press the **1** button or swipe the multimedia screen from the **A** widget area to the edge of the screen.



To enlarge the widget screen, press the widget or swipe the multimedia screen from the **B** widget area to the centre of the screen.

Widget configuration is linked to the profile. If the profile changes, the widgets display changes too.



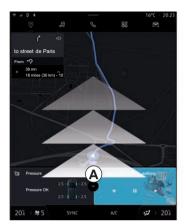
For safety reasons, carry out any adjustments while the vehicle is stationary.

## **ADD AND MANAGE WIDGETS (2/2)**



## **Customising the widgets**

From the "Vehicle", World, "menu", "Vehicle", "Cockpit", then "Edit widgets" you can customise the widgets.

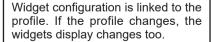


You can also access the widget customisation settings from the World "Home Page" or "Navigation" World by:

- pressing and holding the widget that you wish to customise;
- swiping from the **A** area to the centre of the screen.



Then select the desired location in area **B** simply by touching the screen and select the widget that you wish to display from the list **C**.





For safety reasons, carry out any adjustments while the vehicle is stationary.

## **USING VOICE RECOGNITION (1/9)**

#### Introduction

Your multimedia system has a voice recognition system which enabled voice command for some of the functions on the multimedia system and on your smartphone. You can use your multimedia system or your smartphone while keeping your hands on the steering wheel.

Use the voice command by addressing the multimedia system as if you were speaking to a person naturally.

**Note:** the position of the voice recognition button may vary. Please refer to the vehicle user manual for further information.

You can use the voice recognition systems:

- of the multimedia;
- of the smartphone available via smartphone replication.

For more information on "smartphone replication", please see the "Android Auto™, CarPlay™" section.

# Using the multimedia system's voice recognition

Main functions controlled by the voice command of your multimedia system

Some voice commands can be used to access the following vehicle domains:

- Navigation;
- Music;
- Radio;
- Phone;
- Vehicle functions (air conditioning, MULTI-SENSE);
- Connected Services (weather, news, etc.);

**–** ..

**Note:** if you wish to use voice recognition, make sure that you are located in a network coverage area. Certain functions cannot be accessed in the event of poor reception.

Connecting to an account Google® enables you to further customise the assistant when the vehicle is connected. For example, it is possible to call saved contacts or to find out about the content of the calendar Google®.

#### Note:

- "Google Assistant" is not yet available in all languages. For more information on availability or to try another language (on condition of availability), please see support.google.com;
- voice commands become enriched and better with software updates;
- the instructions below are general descriptions and include third-party vendors. The availability, version and functionality may vary or be modified

## **USING VOICE RECOGNITION (2/9)**



#### Voice controls

(depending on equipment)

You can use voice control to call a contact in your phonebook, enter a destination and change the radio station without touching the screen. Tap the 1 button, a sound is made and a graphic appears on the screen.

**Note:** this function is only available on vehicles equipped with the navigation system.



### **Activation**

There are several ways to activate the voice recognition system:

 state the voice command "Ok Google" or "Hey Google" then, after a sound is made and a graphic appears on the 3 screen, state your request (e.g. "Go home");

or

 by tapping the voice recognition button 1 of your vehicle;



or

by pressing the "Google Assistant" widget 2;

or

 by pressing the 4 icon from the "Navigation" World.

## **USING VOICE RECOGNITION (3/9)**

## Voice Recognition menu

From the "Vehicle", "Settings", "Google®", then "Google Assistant" World, you can:

- select the "Languages" from the assistant;
- activate/deactivate the voice command "Say Ok Google";
- authorise custom results;
- proactively display custom results;
- receive notifications from the "Google Assistant".

# "Navigation" control with voice recognition

There are several methods available to enter a destination using the voice control included with your multimedia system.

**Note:** to benefit from all of the features, you must activate your Google® account and have saved addresses. For further information, please refer to the section on "User settings".

To start a voice command linked to navigation, activate the voice command, then after the beep, say your request according to the following topics:

- "Points of interest"
- "Destination":
- "Home":
- "Work":
- "Route Information";
- "Guidance":
- **–** ..

#### "Points of interest"

To search for a POI (point of interest) using the voice command.

## Examples:

- "Go to the baker";
- "Drive me to Paris station":
- "Take me to the Eiffel Tower";
- ...

#### "Destination"

To enter a complete address using voice command.

#### Examples:

- "Go to 7 rue de la Joie, Paris";
- "Take me to Paris":
- "Go to Montmartre, Paris";
- ...

**Note:** the examples can be adapted according to the country and the language.

## **USING VOICE RECOGNITION (4/9)**

#### "Home" and "Work"

To get to your home or work using voice command.

#### Examples:

- "Go home";
- "Drive me home";
- "Take me to work";

- ...

**Note:** to use the "Go home" or "Go to work" voice function, you must enter a Google® account and save an address.

#### "Route Information"

To be informed of the route in progress using voice command.

#### Examples:

- "What is my route?";
- "What is the arrival time?";
- "What is the remaining distance?";

- ..

#### "Guidance"

To take action on current route guidance using voice command.

#### Examples:

- "Activate/Deactivate the voice guidance";
- "Avoid tolls";
- "Cancel the route":

- ...

## **USING VOICE RECOGNITION (5/9)**

# Audio control with voice recognition

You can activate the music or radio using the voice command included in your multimedia system.

To start a voice command linked to "Audio" World, activate the voice command, then after the beep, say your request according to the following topics:

- "Audio source";
- "Radio";
- "Music";
- "Playback commands";

- ..

#### "Audio source"

You can change the audio source.

#### Example:

- "Play the radio";
- "Launch the streaming music app";
- **–** ...

#### "Radio"

You can choose the radio station.

#### Example:

- "Play Jazz radio";
- "Play 91.8";
- ..

#### "Music"

You can launch music (an audio track, playlists, etc.) only for streaming music.

#### Example:

- "Listen to <name of artist>, with <name of preferred application>";

- "Listen to <song title>, with <name of preferred application>";
- "Listen to <name of album>, with <name of preferred application>";
- "Play <name of playlist>, with <name of preferred application>";

**–** ..

**Note:** some streaming music applications require an associated account to be connected to it.

## "Playback commands"

You can command the current playlist.

#### Example:

- "Play";
- "Pause";
- "Next";
- "Previous".

**Note:** the commands may vary or may not be available depending on the application used.

## **USING VOICE RECOGNITION (6/9)**

# Phone control with voice recognition

It is possible to call a number or a contact using the voice control included with your multimedia system.

To start a voice command linked to "Phone" World, activate the voice command, then after the beep, say your request according to the following topics:

- "Call";
- "Dial";
- "Call log";
- "SMS";
- **–** ...

#### Note:

- you must activate data sharing on your phone, for more information please refer to the section on "Activating services";
- you must activate authorisation of the customised results in the Google® settings, for more information please refer to the "System settings" section.

#### "Call" and "Dial"

You can call a contact available in your phonebook or dial a telephone number.

## Examples:

- "Call Grégory";
- "Call Grégory home";
- "Call voicemail";
- "Dial 06 77 07...";
- "Call 06 77 07...";
- **–** ...

## "Call log"

You can view the call history for your phone.

## Example:

- "Call log";
- "Display calls";
- "Recent calls";
- ...

#### "SMS"

You can dictate and send an SMS or have an SMS read out.

## Example:

- "Send to Fabien": "See you later for...";
- "Read the SMS";
- "Reply to SMS";
- ..

#### Note:

- you must activate data sharing so that you can have the SMS read by your multimedia system, for more information please refer to the section on "Activating services";
- you must activate authorisation of the customised results in the Google® settings, for more information please refer to the "System settings" section;
- only SMS received while driving can be read by the multimedia system.

# **USING VOICE RECOGNITION (7/9)**

# "Vehicle functions" command with voice recognition

You can activate some of your vehicle's functions using the voice command integrated into your multimedia system.

To start a voice command linked to "Vehicle" World, activate the voice command, then after the beep, say your request according to the following topics:

- "Battery life";
- "Heating level";
- "MULTI-SENSE";

- ..

#### "Battery life"

(depending on equipment)

You can obtain certain information relating to the battery life of your vehicle.

#### Example:

- "Can I go to Dunkerque";
- "What is my battery range?";

**–** ..

### "Heating level";

You can activate certain functions associated with the heating level.

## Example:

- "Activate ventilation on the feet";
- "Activate the heated steering wheel";
- "Increase the passenger seat heating";
- "Synchronise the temperature";
- "Reduce the temperature";
- "Set the temperature to 21 degrees";
- ...

#### "MULTI-SENSE"

You can activate the various MULTI-SENSE modes.

### Example:

- "Activate ECO mode";
- "Switch to Sport mode";
- "Activate Comfort" mode;
- ...

# "Connected Service" command with voice recognition

You can ask the connected services certain questions using the voice command included in your multimedia system.

To start a voice command linked to "Connected services", activate the voice command, then after the beep, say your request according to the following topics:

- "Weather":
- "News";
- "Sports";
- "Events":
- ...

#### Example:

- "What is the weather in Paris?";
- "What is today's news?";
- "What is the score in the Paris Marseille match?";

- ...

# **USING VOICE RECOGNITION (8/9)**

# Using voice recognition by smartphone replication

# Main functions controlled by your smartphone's voice command

When the smartphone is connected to the multimedia system via smartphone replication, some voice commands can be used to access the domains and apps available on the smartphone.

For more information on "smartphone replication", please see the "Android Auto™, CarPlay™" section.

Some voice commands can be used to access the following smartphone domains:

- Navigation;
- Music;
- Phone.

**Note:** if you wish to use your smartphone's voice recognition with the multimedia system, make sure that you are located in a network coverage area.

# Smartphone replication command with voice recognition

To use your smartphone's voice recognition system with your multimedia system, you should:

- ensure that your smartphone has a voice recognition function compatible with your multimedia system;
- connect your smartphone to the multimedia system via smartphone replication.

For more information, please refer to "Connecting, disconnecting a phone" and "Android Auto™, CarPlay™".

When you use voice recognition using smartphone replication, you use your phone's Internet connection (subject to charges and limitations imposed by your mobile operator).



# **Voice controls**

(depending on equipment)

You can use the smartphone replication voice command without using the screen by pressing and holding the 1 button, a sound is made and graphic appears on the screen.

# **USING VOICE RECOGNITION (9/9)**

#### **Activation**

To activate the voice recognition system, you must:

- press and hold the voice recognition button 1 of your vehicle;
- from the "Replication" world, press the voice command associated to the application in use.

**Note:** when using voice recognition, always wait for a beep before speaking.

To start a voice command linked to applications compatible with voice recognition, activate voice command, then say your request after the sound signal.

Using the phone application via smartphone replication, using voice command.

#### Example:

- "Call José";
- "Call office":

- ..

Using the navigation application for smartphone replication, using voice command

#### Example:

- "Go to Champs-Elysées in Paris";
- "Go home";

- ...

**Note:** the commands used for voice recognition depend on the application of the replicated smartphone.

# Navigation

Map	 	2.2
Enter a destination	 	2.7
Navigation settings	 	2.15
		2.1

# **MAP (1/5)**

# Map

### Displaying the map

Press the "Navigation" World **1** to access the map.

You can also access the map from the "Applications" World, then "Maps".

The map tells you your current position and various information that you configured (display POI, points of interest, traffic information etc.).

To move around the navigation map, drag the desired direction on the screen.

Press **3** to return to your current position.

#### Note:

- "Maps" is the default navigation app.
   Other applications may be available for download from the "Play Store" which can be accessed from the "Applications" World;
- the map is updated automatically without any need for action on your part.



# "Map" screen without a route in progress

- 1 "Navigation" World.
- 2 Guidance voice settings.
- 3 View to display in 2D/North, 2,5D or overview mode.
- 4 Zoom into the map by pressing the "+"/"-" button to zoom in/zoom out from the map.

**Note:** you can also zoom in or out by widening or narrowing the gap between your two fingers on the screen.



- 5 Name of the street which you are on. Press to access additional features
- 6 Navigation settings.
- 7 Your current position.
- **8** Map.
- 9 Destination search bar.
- 10 Re-centre map after exploring it.



# MAP (2/5)



"Map" screen with a route in progress

- 2 Guidance voice settings.
- 3 View to display in 2D/North, 2,5D or overview mode.
- 4 Zoom into the map by pressing the "+"/"-" button to zoom in/zoom out from the map.
- 6 Navigation settings.
- 7 Your current position.



For safety reasons, carry out any adjustments while the vehicle is stationary.



- 8 Map with route display.
- 10 Re-centre map after exploring it.
- 11 Lane and direction you should follow to continue on your calculated route.
- 12 Journey information such as the arrival time, traffic info and the remaining distance to the next stage or final destination (depending on the configuration) etc.
- 13 "Choose another route".
- 14 "Search on the journey".
- 15 "Route overview".



# Navigation display on the instrument panel

Depending on the view selected via the steering wheel control "VIEW" 16, there are two types of navigation display on the instrument panel:

- minimised navigation display on other displays A;
- full-screen navigation on the dedicated display B.

# MAP (3/5)



You can display navigation information on the instrument panel screen in two view modes:

- classic view A. The information is displayed in the top area of the instrument panel screen 17;
- full screen view B.



**Note:** the navigation display on the instrument panel screen is only available with the "Google Maps™" multimedia system navigation.

For more information on the instrument panel display, please refer to the vehicle user manual.



### **Guidance voice settings**

To set the guidance voice, press **2** to select one of the following options:

- "Deactivated" 17;
- "Alerts only" 18;
- "Reactivated" 19.

**Note:** if you select the "Deactivated" function, no voice guidance instructions will be emitted by the multimedia system.

# MAP (4/5)



# Display mode

You can change the map view by pressing the **3** button.

# "North at the top" view (2D/ North) 20

The map displays your current position facing North.



"User view" (2,5D) 21

The map displays your current position on a 3D map surface.

It automatically faces the direction of travel.

To change the tilt of the relief map, slide your two fingers on the screen from bottom to top or from top to bottom.



"Overview" 22

The map displays your current north-facing position as well as the overview of the route in progress.

**Note:** this view is only available when a route is in progress.

# MAP (5/5)

#### Guidance

Guidance is activated once the route has been calculated. The multimedia system guides you all the way along your route, informing you at each intersection of the direction to follow over several stages.

### Stage 1: Preparation

The multimedia system will inform you, using the navigation voice, that you will soon have to carry out a manoeuvre.

## Stage 2: Alert

The multimedia system announces the manoeuvre that you need to carry out. e.g. "In 400 metres, take the next exit".

#### Stage 3: Manoeuvre

The multimedia system indicates which manoeuvre should be carried out.

e.g. "Take the next right".

**Note:** if you do not follow the driving recommendations or if you quit the calculated route, a new route is automatically recalculated by the multimedia system.



#### "Route overview"

This function is used to view the details of the current route.

From the "Route Overview" icon **15**, you can view:

- current route in detail:
- the starting point and destination, as well as the various suggested routes;
- the various stages, distances and durations for each stage;
- ...

# **ENTERING A DESTINATION (1/8)**

#### Enter a destination

From the "Navigation" **1** World, press the destination search bar **2**.

# Using voice recognition to enter an address

Activate voice command, then state the name of a town, a number and/or street name, a destination area.

For more information, see the section on "Using voice recognition".

**Note:** to benefit from all the navigation functions, please connect to your Google® account.

Certain functions are only available while the vehicle is stationary.



# Precautions regarding navigation

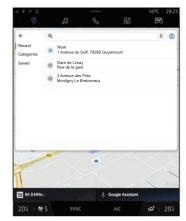
Use of the navigation system does not in any way replace the responsibility or vigilance of the driver when driving the vehicle.



The destination search bar 2 enables you to access:

- recent destinations:
- categories (POI: points of interest);
- saved addresses (home, work, favourites, etc.).

**Note:** the activation of location and data sharing is required in order to use the online destination search. Please see the section entitled "Activating services".



#### "Home" and "Work" destinations

From the search bar, you can run navigation guidance to your "Home" or "Work" location

When you select "Home" or "Work" for the first time, the system asks you to register an address.

**Note:** only one "Home" and one "Work" address can be stored by the multimedia system.

# **ENTERING A DESTINATION (2/8)**



## Finding an address

From the **2** search bar, you can enter a full or partial address (country, town, postcode, street, street number, intersection, etc.).

When you start entering letters, the system suggests similar street names. You can:

- press the street name displayed onscreen to confirm your selection;
- scan the A list of the suggested streets to access the full list corresponding to your search.



# Search for a destination

From the destination search bar **2** you can access the tabs for the following destination types:

- "Recent" 3;
- "Categories" 4;
- "Save" 5.



#### Recent destinations 3

From the search bar, select the "Recent" tab to access the list of recently-used destinations. These are automatically stored from the multimedia system and from your devices connected to your "Google®" account.

Select a destination to start guidance.



# **ENTERING A DESTINATION (3/8)**

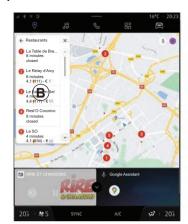


# Destinations by category 4

From the search bar, select the "Categories" tab to access a list of POI categories (point of interest):

- "Petrol Stations"/"Charging terminals";
- "Restaurants";
- "Convenience stores";
- "Cafes".

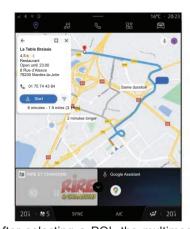
A POI (point of interest) is a service, establishment or tourist attraction close to a location (start point, destination city, on the route etc.).



After selecting a category, the multimedia system will offer a list of POI in **B** and on the map. You can:

- press the POI displayed on **B** to confirm your selection;
- scroll through the *B* list of POI displayed to access the full list corresponding to your search.

**Note:** the list of POI is updated in real time by "Google Maps™".



After selecting a POI, the multimedia system displays the following information (if available):

- address, opening times, opinions, etc.;
- phone number;
- time of arrival, distance;
- route overview:
  - ...

# **ENTERING A DESTINATION (4/8)**



You can also search for a POI with a route already in progress.

**Note:** searching for POI uses your position when the request is made. If the search is for another geographical area, enter the desired location.

After searching and selecting a POI, the multimedia system displays the information (if available) and its location along the route in progress.

To display the route in progress, press **7**.

To add a stop to the POI on the current route, press **6**.

#### "Save" 5

You can access the places you have saved:

- "With text";
- "Favourites";
- "Saved";
- "To visit";
- "Contacts".

**Note:** the saved locations are synchronised with your account Google® even if they are used on other devices connected to your account.



### "Browse the map"

To explore the map, move the map by keeping your finger pressed on the screen while dragging it.

To zoom in/out on the map, press the **9** buttons or widen/narrow the gap between your two fingers on the screen.

To recentre the map, press the "Recentre" button 8.



# **ENTERING A DESTINATION (5/8)**

# Entering a destination when a route is in progress

When a route is in progress, you can access the following functions:

- "Choose another route" 12;
- "Search on the journey" 10;
- "Navigation settings" 13;
- "Deactivate the guidance" 14;
- "Route overview" 11;
- **–** ..



"Choose another route" 12

To view the other routes suggested by the multimedia system, press **12**.



"Search on the journey" 10;

This function enables you to search for and/or to add one or more stages to your route in progress. You can add:

- a search using voice recognition;
- "Petrol stations":
- "Restaurants";
- "Convenience stores";
- "Cafes".

# **ENTERING A DESTINATION (6/8)**



## "Settings" 13

Use this menu to access the following navigation settings:

- "Traffic";
- "Guidance sound";
- "Route options";
- "Change the address of the home or place of work" (if saved already);
- "Offline maps";



- "Confidentiality centre";
- "About/Help"

For further information on the "Settings", see the section on "Navigation settings".

### "Deactivate the guidance" 14

Use this function to cancel the current route. Press *14* to stop the guidance.



#### "Route overview" 11

From the route preview 11, you can view the route in progress as well as other alternative routes.

By pressing on one of the routes, you can view the journey and its distance and duration.



# **ENTERING A DESTINATION (7/8)**

# "Navigation" World for electric vehicle and hybrid vehicles

The configuration of the multimedia system depends on your vehicle's engine:

- "Service station" for internal combustion engine vehicles and hybrid vehicles (without charging sockets);
- "Charging station" for electric vehicles:
- "Service station" and "Charging station" for hybrid vehicles (with charging sockets).

Additional menus and different settings are displayed.

#### Note:

- services must be activated in order to display the available charging points. Please see the section entitled "Activating services";
- in order to benefit from all the navigation functions, enter information about your vehicle (e.g. type of charging socket) by connecting to your Google® account.



#### **Enter a destination**

When you enter a destination, the multimedia system informs you if you can reach it given your vehicle's remaining charge level.

If the destination is accessible, the estimated charge percentage at the destination is displayed in **15**.

If only one charge stop is required, you can choose your charging station.



If more than one charge is required to reach the destination, an optimised combination of charging stations is automatically calculated by the multimedia system to keep the total route to a minimum.

You can view the names of public charging stations in the list  $\mathbf{C}$ , as well as the journey and the various places where the charging stations are located on the map.

**Note:** the list of charging stations is updated in real time by "Google Maps™".

# **ENTERING A DESTINATION (8/8)**



Press one of the charging stations displayed in  $\boldsymbol{C}$  to view the following details:

- name, classification, opening hours and address;
- type and number of charging sockets available;
- time, distance and remaining level of the estimated charge on arrival;
- payment method;
- ...

**Note:** the information on the availability of the charging sockets displayed on the screen may change during navigation.



You can then:

- run navigation to the station;
- call the station;
- ...



# **NAVIGATION SETTINGS (1/4)**

# "Settings" menu

From the "Navigation" World, press the "Settings" icon 1 to access the navigation settings.



Use the "Settings" icon 1, to access the following settings:

- "Traffic" 2;
- "Guidance sound" 3;
- "Route options" 4;
- "Offline maps" 5;
- "Confidentiality centre" 6;
- "About/Help" 7.



### "Traffic" 2

This function enables you to receive traffic information in real time such as:

- Traffic information and disruptions in your area;
- Accidents, road works or closure of nearby roads;

\_

Press **8** to activate/deactivate the "Traffic" function.



# **NAVIGATION SETTINGS (2/4)**



"Guidance sound" 3

In this setting, you can:

- mute the sound of the "Navigation" 9;
- mute the sound of the "Navigation" but keep only the sound of the "traffic" alerts 10;
- reactivate the sound of the voice guidance 11;
- test the sound of the "Navigation" to adjust the volume of the voice guidance 12.



"Route options" 4

In this setting, you can activate/deactivate the following route options:

- "Avoid major roads";
- "Avoid tolls";
- "Avoid ferries".



"Offline maps" 5

Offline maps enable you to download and save maps in your multimedia system so they can be used when you go to a location where the Internet connection is slow, cannot be accessed or do not wish to use an Internet connection.

The list of offline maps is available in **A**. To add an offline map to "Custom selec-

tion", press 13.

# **NAVIGATION SETTINGS (3/4)**



#### **Custom selection**

This function can be used to select an area on the map and its information to be downloaded.

Pan and zoom the map to adjust the selection to be downloaded.



For safety reasons, carry out any adjustments while the vehicle is stationary.



# "Confidentiality centre" 6

From this menu, you can configure the following privacy data to be shared:

- "Share driving data with Google®";
- "Offline maps".

To directly access the vehicle's location settings, press "access the location settings" **14**.



## "Share driving data with Google®"

Your driving and location data can be shared with Google®. These can be used to improve the information provided to you and other users by Google®, such as navigation, traffic conditions in real-time, availability of "Offline maps", etc.

#### Sharing may be:

- "Deactivated":
- activated only "During detailed navigation";
- "Always activated".

# **NAVIGATION SETTINGS (4/4)**



# Options for "Offline maps"

You can choose to download the offline maps update as follows:

- automatically;

or

- manually.

**Note:** for more information, refer to the details and instructions displayed on the multimedia screen.



# "About/Help" 7

From this menu, you can access the information and using the following elements:

- "Offline map assistance";
- "Open Source licence";
- "Help centre";
- "Web history";
- "Google Maps™";
- "Version";

- ...



# Audio

Audio sources	 		 		 		 	 	 		 3.2						
Listen to the radio	 		 		 		 	 	 		 3.4						
Music	 		 		 		 	 	 		 3.9						
Audio settings	 		 		 		 	 	 		 3.12						
																	3.

# **AUDIO SOURCES (1/2)**



"Audio sources"

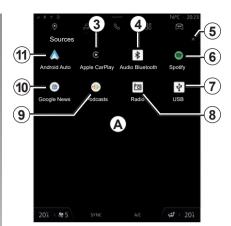
#### Introduction

From the "Audio" **1** world, you can select an audio source to listen to by pressing **2**.

**Note:** the **2** icon changes according to the audio source in use.

Audio sources may vary according to the equipment level.

Only the audio sources available and downloaded from the "Play Store<sup>TM</sup>" app appear and can be selected on the multimedia screen A.



## "Audio sources" screen

- 3 "CarPlay™" source.
- 4 "Bluetooth® audio" source.
- 5 Exit the "Audio Sources" screen.
- 6 "App" source.
- 7 "USB" source (USB port).
- 8 "Radio" source.
- 9 "Podcasts" source.
- 10 "Google News" source.
- 11 "Android Auto™" source.

### "CarPlay™"

Use this source to listen to music from your smartphone, if equipped with the "CarPlay<sup>TM</sup>" service, via smartphone replication. For further information, please refer to the "Android Auto<sup>TM</sup>, CarPlay<sup>TM</sup>" section.

#### "Bluetooth audio"

This source can be used to listen to the music on your smartphone via the Bluetooth® connection. For more information, please refer to the "Music" and "Connecting, disconnecting a phone" sections.

# "App"

Use this source to listen to music via streaming music apps and to access your audio apps downloaded via the "Play Store™" app. For further information, please refer to the "Music" and "App management" sections.

# **AUDIO SOURCES (2/2)**

### "USB" (USB port)

Use this source to listen to music from a USB drive. For further information, please refer to the "Music" section.

#### Note:

- some formats may not be recognised by the system;
- the USB drive must be FAT32 or NTFS formatted and have a minimum capacity of 8 GB and a maximum capacity of 64 GB.

#### "Radio"

You can use this source to listen to the radio. For further information, please refer to the section on "Radio".

#### "Podcasts"

Use this source to listen to "Podcasts".

### "Google News"

Use this source to listen to "Google News".

#### "Android Auto™"

Use this source to listen to music from your smartphone, if equipped with the "Android Auto™" app, via smartphone replication. For further information, please refer to the "Android Auto™, CarPlay™" and "Music" sections.

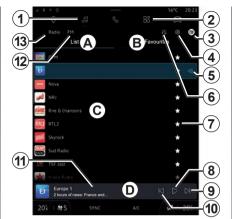
# **LISTENING TO THE RADIO (1/5)**

#### "Radio"

#### Introduction

From the "Audio" World 1, press the 3 button to select the "Radio" source.

You can select a saved station, scroll through the radio stations per list depending on the mode selected using the button on the steering column control. For more information on steering column controls, please refer to the section on "Introduction to the controls".



#### "Radio" screen.

- A "I ist" tab mode.
- B "Favourites" tab mode.
- C List of stations available.
- D Playback area for the radio station currently playing and access to the full screen display. Press this area to display the currently playing track in full screen.
- 1 Accessing the "Audio" World.
- 2 Accessing the "Applications" World.

- **3** Accessing the audio sources.
- 4 Accessing the "Radio settings".
- 5 Radio station currently playing.
- 6 Accessing the "Audio settings".
- 7 Store a station in "Favourites".
- **8** Stop the radio/playback of the current station.
- **9** Go to the next station.
- 10 Go to the last station.
- 11 The name of the current station and the frequency. Text Information (radio logo, singer, song, etc.).
- **12** Accessing the radio bands (FM, AM, DAB).
- **13** "Audio" Info source currently playing.

**Note:** the information available depends on the station or radio band selected.

# **LISTENING TO THE RADIO (2/5)**



# Full screen display E

Press this area to display the radio currently playing in the **D** area in full screen play mode.

To minimise the full screen display **E**, press **14**.

#### Select a radio band

Press the **12** button, then select the wavelength "FM", "AM" (depending on equipment) or "DAB" (terrestrial digital radio) from the list **17**.

#### Station search

You can search for radio stations in the current radio band:

- by frequency (only available for the "FM" wavelength): manually enter the desired frequency using 15;
- in alphabetical order of the list: move forwards or backwards to the next station by pressing the 16 buttons.

# Add/remove a radio station to/from the "Favourites"

From full screen mode or from "List" mode, press the **7** button to add/remove the current station to/from the "Favourites".



For safety reasons, carry out these operations when the vehicle is stationary.

# **LISTENING TO THE RADIO (3/5)**



## "List" mode A

This mode enables you search and view the stations detected by the multimedia system, listed alphabetically for "FM", "DAB" and frequencies for "AM" (depending on equipment).

Flick the **C** list to scroll through all the stations.

Select a radio station from the list to listen to it directly.

The radio station currently playing is displayed in the mini player  $\boldsymbol{D}$ . Press this area to display the current radio in full screen.

If "FM" radio stations in the band do not use the RDS system or if the vehicle is in an area with poor radio reception, the station name and logo will not appear on the screen, only the frequency.

**Note:** the information available depends on the station or radio band selected.



### "Favourites" mode B

This mode allows you to access the previously stored radio stations.

Select a radio station from the list to listen to it directly.

The radio station currently playing is displayed in the mini player  $\boldsymbol{D}$ .

# **LISTENING TO THE RADIO (4/5)**



# Menu "Radio settings" 4

From the "Radio settings" 4 menu, you can access the following radio function settings:

- "FM";
- "DAB" (depending on equipment);
- "Notifications" (depending on equipment).

# "FM" From

From the settings, you can activate or deactivate the following elements:

- "AF";
- "AM" (depending on equipment);
- "Region";
- "TA/I-Traffic".

#### "AF"

The frequency of an "FM" radio station may change depending on the geographical area.

Activate the AF function to continue listening to the same radio station whilst changing geographical area.

The audio system will automatically track frequency changes without interruption.

**Note:** not all radio stations offer this possibility.

Poor reception can sometimes cause erratic and annoying changes in frequency. In this case you should deactivate the automatic frequency retuning.

"AM" (depending on equipment) You can activate/deactivate the wavelength display AM.

### "Region"

When the "Region" mode is activated, if the signal level drops, the radio will switch to a new frequency operating as a relay for the station you were listening to previously.

#### Note:

- stations in the same area sometimes broadcast different programmes or use different radio station names.
- some radios broadcast on regional frequencies. In this case:
  - with "Region" activated: the system will not switch to the transmitter for the new region, but the system will switch normally between the transmitters of the initial region;
  - With "Region" disabled: the system will switch to the transmitter for the new region, even if the broadcast programme is different.



# LISTENING TO THE RADIO (5/5)

#### "TA/I-Traffic" (traffic information)

When this function is activated, your audio system enables traffic bulletins to be received (depending on the country) if they are broadcast on certain FM radio stations.

You must then select the frequency of the station that is transmitting traffic information. If you are listening to another source (USB, Bluetooth®), it will be automatically interrupted whenever traffic information is received.

#### "DAB"

(depending on equipment)

From the settings, you can activate/deactivate "Simulcast/handover (DAB -> FM)".

When this function is activated, if the reception of the DAB station currently playing is poor, the radio system switches automatically to an equivalent FM station (if available).

The audio system will automatically return to the digital DAB station as soon as reception is available.

**Note:** this function is only available if the station has FM and DAB versions.

### "Announcements"

(depending on equipment)

When this function is activated, it is possible to automatically listen to news as soon as it is broadcast by certain "DAB" radio stations.

If you then select the other sources, when a broadcast of the selected programme type is made, it will interrupt the other sources.

From the settings, you can activate/deactivate announcements from the following topics:

- "Emergency";
- "Incident";
- "Traffic information";
- "Weather";
- "News":
- "Event";
- "Sport";
- "Miscellaneous".

# "Audio settings" 6

From the **6** icon, you can adjust the audio settings.

For further information on the available settings, see the section on "Audio settings".



# MUSIC (1/3)

#### "Music"

#### Introduction

From the "Audio" mode 1, press 2 to select the music source to listen to.

The music sources may vary according to the equipment level. Only the sources that are available are displayed and can be selected on the multimedia screen.

#### Note:

- depending on the audio streaming application used, the display and controls may change;
- some formats may not be recognised by the system;
- the USB drive must be FAT32 or NTFS formatted and have a minimum capacity of 8 GB and a maximum capacity of 64 GB.

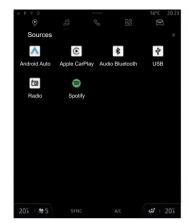


#### "Sources" menu

From the "Sources" menu 2, you can select music from the various sources available.

Select an input source connected to the multimedia system from the following list:

- "Radio":
- "USB" (USB port);
- "Bluetooth® audio":
- "Podcasts";
- "CarPlay™";
- "Android Auto™";
- audio streaming app;
- .

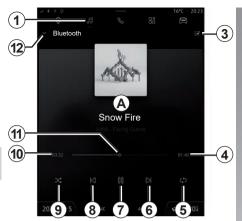


The music sources may vary according to the equipment level.

**Note:** other media sources can be installed via "Play Store™" and will appear in the list of available sources. For more information on installing applications, please refer to the section on "Managing applications".

You can change the music using the button on the steering column control.

# MUSIC (2/3)



# Play mode

- A Information on the audio track currently playing (song title, artist name, album title and visual of the cover, if transferred from the source).
- 1 Access the "Audio" mode.
- 3 Access the current playlist;
- 4 Length of the audio track playing.
- **5** Activate/deactivate repeat of the track or playlist.

- 6 Play the next audio track.
- 7 Pause/resume the audio track.
- 8 Short press: return to the start of the current audio track. Second short press (less than 3 seconds after the first short press): play the preceding audio track.
- **9** Activate/deactivate random playback of the audio tracks.
- **10** Current audio track playback time.
- 11 Currently playing audio track progress bar.
- **12** Return to list mode with mini player.

#### Note:

- you can choose to display the music playing in full screen A or in the mini player 17;
- depending on the phone and streaming music application, certain functions may not be available.



# "Bluetooth® audio", "USB" and audio streaming app

From the "Bluetooth®", "USB" audio source or the streaming music application, you can access playlists by category:

- "Songs" 13;
- "Albums" 14;
- "Artists" 15;
- "Playlists" 16.

The currently playing track is displayed in the mini player 17. Press this area to display the currently playing track in play mode.

# MUSIC (3/3)



#### "Search"

By pressing the "Search" icon **19** that is available on each "Sources" screen in the "Audio" mode, you can search for:

- a track title;
- an album:
- an artist;
- a playlist;
- a radio station;
- ..



From the **20** search area, enter the name using the **B** keypad.

As soon as you enter the first letters, the multimedia system suggests associated names.

Select the name from the list of suggestions.

# "Audio settings"

From the **18** icon, you can adjust the audio settings.

For further information on the available settings, see the section on "Audio settings".



# **AUDIO SETTINGS (1/2)**



# "Audio settings"

From the **1** icon, you can adjust the following audio settings:

- "Ambiance";
- "Sound".



#### "Ambiance"

From the **A** tab, you can select one of the following pre-defined musical ambiances:

- "Studio";
- "Concert";
- "Immersion";
- ..

**Note:** some music settings are available depending on equipment.



#### "Sound"

From the **B** tab, you can adjust the following settings:

- "Balance / Fader";
- "Tone control";
- "Volume / Speed";
- "Normalise volume".



# **AUDIO SETTINGS (2/2)**



#### "Balance / Fader"

This function adjusts the sound balance. Press "Centred" or "Front" in order to optimise the sound distribution for all the vehicle occupants or for the comfort of rear passengers (audio muted in the rear and moderate volume at the front of the vehicle).

When you touch the screen or when "Manual" mode is selected, you can then change the settings by moving the target location 2.

#### "Tone control"

This function can be used to adjust the volume equaliser:

- activate/deactivate "Bass boost";
- "Bass";
- "Medium";
- "Treble";
- ..

### "Volume / Speed"

This function can be used to automatically adjust the volume level according to the vehicle speed. Press "Volume / Speed" volume then adjust the sensitivity or deactivate it completely using the cursor on the "Volume / Speed" level bar.

#### "Normalise volume"

This function can be used to maintain a constant sound volume from one audio source to another.

# M

For safety reasons, carry out any adjustments while the vehicle is stationary.

## "Harman kardon" audio system

If the vehicle is equipped with the "harman kardon" audio system, you can access additional settings:

- activate/deactivate the "Subwoofer" and gain adjustment;
- additional sound effects;
- ..

The "Subwoofer" mode optimises sound elements to create an immersive audio experience within the vehicle.

## **Phone**

Pairing, unpairing a telephone	4.2
Connecting, disconnecting a telephone	4.4
Phone call	4.7
Phonebook	4.10
Call log	4.12
Dial number	
SMS	4.14
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Wireless charger	4.17
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## PAIRING AND UNPAIRING A TELEPHONE (1/2)

#### Introduction

This function enables your phone to be paired with the multimedia system.

You can access the "Pair new device" menu from:

- the "Phone" World, then press "Connect using Bluetooth®" (if the phone is not already paired);
- the "Applications" World, then "Devices Manager";
- the "Vehicle" World, then "Settings" followed by "Bluetooth®";
- the "Phone" world, press the "Settings" icon, then "Devices Manager" (if a phone is already paired);
- the "Audio" World, then press "Connect using Bluetooth®" (if the phone is not already paired);
- the notification centre, "Settings", then "Bluetooth®".

**Note:** if no telephone is connected to the multimedia system, some menus will be disactivated.

Pairing your telephone will enable the multimedia system to access your telephone functions. No copies of your contacts or personal data will be saved in the multimedia system.

To enable the multimedia system to manage phones equipped with "dual SIM", configure your phone to use a default SIM. Please see your phone user manual.

#### Note:

- before pairing, ensure that your phone's Bluetooth® is activated and set its status to "visible";
- the vehicle must be stationary in order for a phone to be paired.

For a list of compatible telephones, consult the https://renault-connect.renault.com site.

## Pairing a phone

To use your hands-free system, pair your Bluetooth® phone with the multi-media system.

For more information about activating the visible status of your phone, please refer to your telephone user manual.

Your phone may ask for authorisation to share your contacts, call logs, messages, etc. Accept sharing if you wish to access this information on the multimedia system.

From the "Phone" World, select "Connect using Bluetooth®" or from the "Applications" World, select "Devices Manager" on your multimedia system:

 a message is displayed on the screen offering to pair a phone;



## PAIRING AND UNPAIRING A TELEPHONE (2/2)

- press "Pair new device". The multimedia system searches for nearby telephones with Bluetooth® activated that are visible;
- select your phone from the list of suggestions or select the multimedia system from your phone.

A message appears on the multimedia system screen as well as on the phone, inviting you to accept the pairing request if the proposed code is identical between the phone and the multimedia system.

Once your phone is paired to the multimedia system, you can select the services that you wish to use via the "Devices Manager". For more information, please refer to "Connecting, disconnecting a telephone".

**Note:** the phone is linked to the profile used when pairing. The phone may be unavailable on other user profiles.



## Pairing another telephone

From the "Devices Manager" menu, you can pair a new phone to the multimedia system:

- press the 1 "Pair new device" icon;
- select your new phone from the list of suggestions, then finalise the pairing procedure.

Your new phone is now paired to the multimedia system.

There is no limit on the number of phones that can be paired.

## Unpairing a phone

From the "Devices Manager" menu, you can unpair the phone from the multimedia system:

- press the phone icon 2 to unpair;
- press "Yes" to confirm.



## **CONNECTING, DISCONNECTING A TELEPHONE (1/3)**

## Connecting a telephone

To connect a telephone, it must be paired beforehand. For more information, please refer to the "Pairing, unpairing a telephone" section.

**Note:** if no telephone is connected to the multimedia system, some menus will be disactivated.

Connecting your telephone will enable the multimedia system to access your telephone functions. No copies of your contacts or personal data will be saved in the multimedia system.

To enable the multimedia system to manage phones equipped with "dual SIM", configure your phone to use a default SIM. Please see your phone user manual.

#### **Automatic connection**

Once started, the multimedia system searches for any paired phones with Bluetooth® activated nearby (up to 10 metres away). The system automatically displays the data of the phone connected (phonebook, music, etc).

**Note:** when your phone is connected automatically to the multimedia system, the display of data (phonebook, SMS, contacts, etc.) will only be enabled if you previously allowed data sharing when pairing your phone to the multimedia system. For more information, please refer to the "Pairing, unpairing a telephone" section.

Certain features are only available while the vehicle is stationary.

For a list of compatible telephones, consult the https://renault-connect.renault.com site.

#### **Manual connection**

You can manually connect/disconnect your phone to/from the multimedia system using the "Bluetooth®" menu, which can be accessed from:

- the "Vehicle" mode, "Settings", then "Bluetooth®";
- the notification centre, "Settings", then "Bluetooth®".

From the "Bluetooth®" menu, select "Paired devices" to display a list of paired phones.

Select the services and the phone that you wish to connect and make sure it has Bluetooth® activated.

**Note:** if a call is ongoing while the telephone is being connected, it will automatically be transferred to the vehicle loudspeakers.



## **CONNECTING, DISCONNECTING A TELEPHONE (2/3)**



## Manage the services

To access your phone directory, music and internet connection directly via the multimedia system, you must authorise data sharing from the "Bluetooth®" menu, then the settings icon 1 of the paired phone and check that the corresponding SMS/Contacts profiles have been activated.



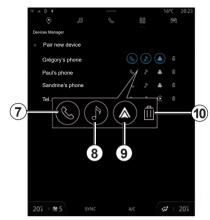
For safety reasons, carry out these operations when the vehicle is stationary.

From the "Bluetooth®" menu, select the services that you wish to use:

- "Phone calls" 2: make and receive calls;
- "Multimedia" 3: access your music;
- "Internet access" 4: access internet connection sharing via Bluetooth® (please refer to the "System settings" section);
- "SMS" 5: send and receive SMS;
- "Contact sharing" 6: access the phonebook and call log;
- …

**Note:** if the service is highlighted, this indicates that it is activated.

When you use the "Internet access" service, to speed up data transfers you can also use your phone's internet connection via the "Access point and connection sharing" WIFI (subject to charges and limitations imposed by your mobile operator).



#### "Devices Manager"

From the "Applications" mode, then "Devices Manager", select your phone from the list suggested then select the phone services to activate/deactivate:

- "Phone" 7;
- "Music" 8;
- telephone replication app 9 (activation only);
- unpairing the **10** phone.

## **CONNECTING, DISCONNECTING A TELEPHONE (3/3)**

#### Note:

- if the function icon is highlighted, this indicates that it is activated;
- some phones may allow automatic data transfer.

#### Changing a connected telephone

From "Devices Manager", select the services to connect to another phone that is already paired and present in the list of devices.

**Note:** to change the connected telephone, you will first have to pair more than one telephone.

### Disconnect a phone

From the "Bluetooth®" menu, select "Paired devices" and press "Disconnect" to disconnect the phone.

**Note:** if a call is in progress when the phone is disconnected, the call will be automatically transferred to your phone.

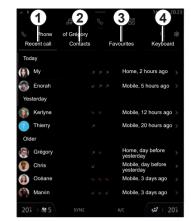


## PHONE CALL (1/3)

#### "Phone" mode

From the "Phone" mode.

**Note:** In order to make a call, your telephone must be connected to your multimedia system. For more information, please refer to "Connecting, disconnecting a telephone".



## Making a call

You can make a call by selecting:

- a number from the call history in the "Recent calls" tab 1:
- a contact in the phonebook from the "Contacts" menu 2:
- a contact in the favourites from the "Favourites" menu 3;
- the keys on the number keypad from the "Keyboard" menu 4.



## "Call in progress" screen

- **5** Contact name and telephone number.
- 6 Duration of current call.
- 7 Put current call on hold.
- 8 Transfer the call to the phone.
- 9 Hang up.
- 10 Access the keypad to dial a number.
- **11** Deactivate/activate the microphone.

## PHONE CALL (2/3)



## Receiving a call

When receiving a call, the "Calls received" screen is displayed, giving the following information:

- the name of the contact (if the number is present in your handset memory or the phonebook list);
- the caller's number (if the number is not present in your handset memory);
- "Private number" (if the number cannot be viewed).



#### "Answer"

To answer a call, press the **14** control on the steering wheel or the "Reply" button **12** on the multimedia system screen.

#### "Reject" a call

To reject an incoming call, press twice on the **14** control on the steering wheel or press the "Reject" button **13** on the multimedia system screen.

The person calling you will be redirected to your voicemail.



## **During a call**

During a call you can:

- adjust the volume using the control buttons on the steering column or using the volume buttons on the multimedia screen;
- end a call by pressing Hang up 9 or by pressing the 14 button on your steering wheel;

## PHONE CALL (3/3)

- place a call on hold by pressing the 7 key. To resume the call, press the 7 button again;
- transfer the call to the connected phone by pressing the "Transfer to Phone" button 8;
- pick up a second call and switch between two calls by pressing 15;

#### Note:

- as soon as you answer the second incoming call, the first call will be put on hold automatically;
- during a call, you can receive a second call but you cannot make a second call.
- access the digital keypad by pressing the "Keyboard" button 10;
- deactivate/Activate your microphone by pressing the "Mute" button 11.



During a call, you can change the mode without ending the call in progress.

To return to the "Phone" mode, press **16**.

#### End a call

To end the call in progress, hang up by pressing the **14** control on the steering wheel or the "Hang up" key **9** on the multimedia system screen.

## PHONEBOOK (1/2)

#### "Phonebook" menu

From the "Phone" mode, press the "Contacts" tab **2** to access your phone-book via your multimedia system.

To enable the multimedia system to manage phones equipped with the "dual SIM", configure your telephone to enable the multimedia system to access the correct phonebook on the phone.



#### "Phonebook" mode

- 1 Telephone connected.
- **2** List of contacts in the connected phone.
- 3 Contacts saved in the phone favourites or manually added from the multimedia system "Contacts" list.
- 4 Search for a contact by name or number.
- 5 Detailed contact information.
- 6 Favourite number for the contact.



## Downloading the phone memory

By default, when connecting a telephone, the contacts are synchronised automatically if hands-free connection is activated. For more information, please refer to "Connecting, disconnecting a telephone".

**Note:** to access the phonebook via the multimedia system, you will need to authorise data sharing on your telephone. Please refer to the "Pairing, unpairing a telephone" section, and your telephone user manual.

Certain features are only available while the vehicle is stationary.

## PHONEBOOK (2/2)

### Searching contacts

You can search for a contact by entering their name or phone number.

Press the magnifying glass 4. Enter some of the numbers or letters of the desired contact using the digital keypad which appears on the screen. The phonebook displays the list of contacts starting with the first letter entered.



#### "Favourites" contacts

From the "Phone" world, press the "Favourites" tab 3 to access the contacts saved in the phone favourites or add manually from the multimedia system "Contacts" list.

#### Add a "Favourites" contact

Press "Add a favourite" **8** to add a contact to the "Favourites" list, then follow the instructions displayed on the multimedia screen.

You can also add a favourite number for the contact by selecting the star **6**.

## Confidentiality

No copies of your contacts or personal data will be saved in the multimedia system.

For reasons of confidentiality, each downloaded contacts list can only be viewed when the corresponding telephone is connected.

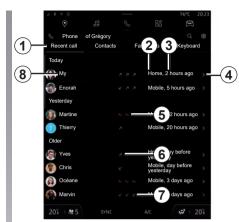


#### CALL LOG

## Access the "Recent calls" history

From the "Phone" mode, press the "Recent call" tab 1 to access your entire call history.

The call log is displayed from the most recent to the oldest.



#### "Recent calls" mode

- 2 Number label.
- 3 Call time/date.
- 4 Contact details.
- 5 Missed call (red arrow).
- 6 Outgoing call (green arrow).
- 7 Incoming call (blue arrow).
- 8 Contact name or phone number.

**Note:** depending on the multimedia screen, some information is not available.

## Browsing the call log

Swipe the screen up or down to scroll through the list of calls.

## Making a call from the call log

Press one of the contacts or numbers to dial. The call will be started automatically.

#### **DIAL NUMBER**

## Access the "Keypad"

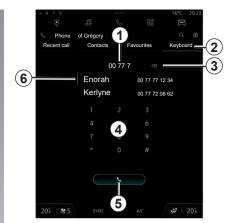
From the "Phone" mode, press the "Keyboard" tab **2**.

## Making a call by dialling a number

From the "Keyboard" tab 2, dial the number using the 4 keypad, then press the 5 button to make the call.

From the moment the first entry is made, the multimedia system suggests a list of your contacts with the same series of numbers 6.

Select the contact that you wish to call, then press the **5** button to make the call.



### "Dial" mode

- 1 Number dialled.
- 3 Delete the numbers.
- 4 Digital keypad
- 5 Call.
- 6 Contacts suggestion.

## Enter a number using voice control

You can dictate a number using the voice control included with your multimedia system. To do this, launch the voice command, then after the beep, say:

 "Call", then dictate the phone number that you wish to call;

#### or

 "Call" followed by the name of the contact that you wish to call.

The multimedia system displays and begins to call the number you provided.

**Note:** if your contact has several phone numbers (work, home, mobile etc.), you can make a choice. For example: "Call - Grégory - home".

For more information on the voice command, refer to the section on "Using voice recognition".



## SMS (1/2)

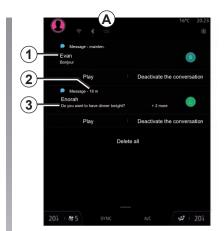
## Accessing "SMS"

From the **A** notification centre, you can access your telephone SMS received via the multimedia system.

Your telephone must be connected to the hands-free phone system. You must also authorise the transfer of messages (using your phone settings, depending on the model) in order to use all of its functions.

**Note:** depending on the equipment level, only the SMS received during driving can be read by the multimedia system.

Depending on the make and model of your phone, certain functions may not work.



#### "SMS" screen

- **1** Name/number of the sender of the message.
- 2 Time received.
- 3 Start of the message.

**Note:** previewing messages is not allowed while driving.



## **Receiving SMS**

The multimedia system informs you that a new SMS has been received, via a warning message in **B** that is shown in any menu that is open.

By default, after pairing and the telephone connection, when a new message is received, it will be available on the multimedia system.

**Note:** only the messages received after pairing and during connection of the telephone to the multimedia system will be available.

## SMS (2/2)



## **Reading SMS**

The multimedia system enables you to have the SMS read by a voice synthesiser by pressing the "Play" button 4, then respond to them.

You can deactivate the conversation and stop the notifications by pressing the **5** button.

To stop the SMS from being read, say "Ok Google Stop".

## Responding to SMS

The multimedia system enables you to respond to SMS using only voice recognition.

For more information on the voice command, refer to the section on "Using voice recognition".

#### PHONE SETTINGS

## "Settings" menu

With the phone connected to the system, from the "Phone" mode, press the "Settings" icon  ${\bf 1}$ .

From the "Settings" menu you can access the following settings:

- "Welcome screen";
- "Contact list order";
- "Devices Manager";
- "Bluetooth settings".

#### "Welcome screen"

This setting can be used to select the tab which will be displayed on the "Phone" mode welcome screen when it starts:

- "Recent calls" (default);
- "Contacts";
- "Favourites";
- "Keyboard".



For safety reasons, carry out these operations when the vehicle is stationary.



#### "Contact list order"

This setting can be used to display contacts in alphabetical order, categorised by:

- "First name";
- "Name".

**Note:** the selection will take effect the next time the multimedia system is restarted.

These features are only available while the vehicle is stationary.



#### "Phone ringtone"

From the "Vehicle" mode, press the "Settings" menu, then "Sound" to:

- adjust the "Incoming call volume" 2;
- select the type of "Phone ringtone" 3.

For further information, please refer to the section on "System settings".

## **WIRELESS CHARGER (1/2)**

#### Induction charging area

#### Introduction

Use the induction charging zone **1** to charge a telephone without a cable.

If the vehicle is equipped, the charging area is indicated by (depending on the vehicle):

- an associated symbol;

#### and/or

 the charging status is automatically displayed on the screen as long as the phone is positioned in the dedicated area.

Its location may vary depending on the vehicle. Please refer to the vehicle user manual for further information.



#### Note:

- induction charging is initiated when the ignition is switched on or when the engine is started;
- for more information on compatible telephones, contact an authorised dealer or visit https://renault-connect. renault.com.

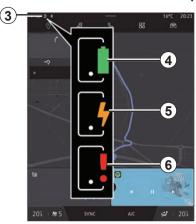
- it is preferable to remove the protective bodyshell or case from your phone before charging to obtain optimal charging;
- for optimal charging, the entire surface of the smartphone should coincide with a maximum of the surface of the charging area and be positioned the most central possible.

## **Charging procedure**

Position your telephone 2 in the induction charging area 1. Charging is automatically started and the charging progress 3 is displayed on the screen.

The charging procedure may be interrupted if an object is detected in the induction charging area 1 or if the induction charging area 1 is overheating. Once the temperature has dropped, your phone will soon start to charge again.

## **WIRELESS CHARGER (2/2)**



## **Charging progress**

The multimedia system informs you of the charging status **3** for your telephone **2**:

- charging complete 4;
- charging in progress 5;
- object detected in the charging area/ object overheating/charging procedure interrupted 6.

**Note:** the multimedia system will signal if your telephone **2** charging procedure is interrupted.

It is essential not to leave any objects (USB drive, SD card, start-up card, credit card, jewellery, keys, coins, etc.) in the induction charging area 1 whilst charging your phone. Remove all magnetic cards or credit cards from the case before positioning your telephone in the induction charging area 1.

Objects left in the induction charging area 1 may overheat. It is advisable to place them in the other storage areas provided. (storage compartment, sun visor storage compartment, etc.).

## **Applications**

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## ANDROID AUTO™, CARPLAY™ (1/4)

## Smartphone replication

This function enables you to replicate your smartphone in order to use some of its apps and functions on the multimedia system screen, via:

- "Android Auto™";
- "CarPlay™".

#### Introduction Android Auto™

"Android Auto™" is an application that enables you to replicate your smartphone on the screen of your multimedia system.

#### Note:

- the "Android Auto™" app only works if your smartphone is connected to your vehicle's USB port or wirelessly by Bluetooth® to enable automatic WIFI connection to your system;
- to ensure that the app functions correctly, it is advisable to use USB cables recommended by the smartphone manufacturer.

#### First use

If you haven't done already, download and install the "Android Auto $^{\text{TM}}$ " app via your compatible smartphone's app download platform.

Connect your smartphone to your multimedia system USB port or connect it using Bluetooth® to automatically initiate the WIFI connection.

Accept the requests on your smartphone in order to use the application.

**Note:** you can check the compatibility of your smartphone and its version of Android using the "Android Auto™" service: consult the Google® support.



The multimedia system suggests that vou use the "Android Auto™" service.

The application is launched on the multimedia system and should be visible from area **A**. Smartphone replication replaces the "Phone" mode and the **1** icon appears.

If the procedure described above fails, repeat the operation.

To exit the "Android Auto™" wireless replication, press "Exit car mode" on your smartphone's notification screen.

## ANDROID AUTO™, CARPLAY™ (2/4)

## Introduction CarPlay™

"CarPlay™" is a service pre-equipped on your smartphone which enables you to use some apps on your smartphone via your multimedia system screen.

#### Note:

- the "CarPlay™" service only works if the SIRI service is activated and if your smartphone is connected to your vehicle's USB port or wirelessly using Bluetooth® to enable automatic connection to your system by WIFI;
- to ensure that the app functions correctly, it is advisable to use USB cables recommended by the smartphone manufacturer.

#### First use

Connect your smartphone to your multimedia system USB port or connect using Bluetooth® to enable automatic WIFI connection to your system.

The multimedia system suggests that you:

- authorise the connection and data sharing;
- remember the preferences for the device.

Accept the requests on your smartphone in order to use the application.

**Note:** to modify your choices, you must delete the smartphone from the multimedia system, then reconnect it so that the system can again offer you these options.



The service is launched on the multimedia system and should be visible from area **B**. Smartphone replication replaces the "Phone" mode and the **2** icon appears.

If the procedure described above fails, repeat the operation.

To exit the "CarPlay™" wireless replication, deactivate WIFI on your smartphone.

## ANDROID AUTO™, CARPLAY™ (3/4)



## Voice recognition

This function is only available if your smartphone is connected to the USB port in your vehicle.

Press and hold the 3 control to activate/ deactivate your smartphone's voice recognition function for controlling certain apps and functions.

For more information, see the section on "Using voice recognition".



#### Android Auto™

From "Android Auto™" replication, you can also control some of the functions on your smartphone:

- by pressing the voice recognition button 4:
- by pronouncing the voice command: "Ok Google" or "Hey Google".



### CarPlay™

From "CarPlay™" replication, you can also command some of the functions on your smartphone:

- by pressing and holding button 5;
- by pronouncing the voice command: "Dis Siri" or "Say Siri".

## ANDROID AUTO™, CARPLAY™ (4/4)

**Note:** when you use "Android Auto™" or "CarPlay™", you can access your smartphone's navigation and music apps.

These applications will replace similar applications integrated into your multimedia system which are already running.

Only one navigation system can be used among:

- "Android Auto™";
- CarPlay™;
- the one included in your multimedia system.

Note: when you are using the "Android Auto™" application or the "CarPlay™" service, certain functions of your multimedia system will continue to be carried out in the background. For example if you start "Android Auto™" or "CarPlay™" and use the navigation on your smartphone while the radio on the multimedia system is currently playing, the radio will continue to be broadcast.



Android Auto™



CarPlay™

When you use the "Android Auto™" app or the "CarPlay™" service, you are using your smartphone's internet connection (subject to charges and limitations imposed by your mobile operator).

The "Android Auto™" app and the "CarPlay™" service functions may vary depending on the make and model of your smartphone. For further information, please refer to the manufacturer's website if there is one.

## **APP MANAGEMENT (1/3)**

## "Applications" mode

From the "Applications" mode 1, you can access:

- the apps installed on your navigation system;
- smartphone replication;
- "User manual";
- "Devices Manager";
- "Play Store™";

- ..

**Note:** some services will be available free of charge for a trial period. You can extend your subscription at www. myrenault.com.

You can download new apps via the "Play Store™" app.



## "Applications" menu

You can access the apps installed on your navigation system.

The two first lines are dedicated to apps pre-installed by default.

Any other apps downloaded from the "Play Store™" will be listed in alphabetical order.

If the app is not available, it will not be displayed.

Press the app to open it.



By pressing and holding the app, you can:

- "Delete" the app 2;
- access information on the app 3 (version, validity or creation date, title, etc.);
- force the app to close 4.

**Note:** only apps installed from the "Play Store™" may be deleted.

Some settings are only available while the vehicle is stationary.

## **APP MANAGEMENT (2/3)**

## "Applications" settings

You can access the "Applications" information and settings from the "Settings" menu available in:

- the "Applications" mode, then "Settings" app;
- the "Vehicle" mode, then "Settings";
- the notification centre, then the "Settings" icon.



#### "Apps" location settings

From the "Settings" menu, select "Location", then "App permissions" 5 to configure the location permissions for the apps installed on your multimedia system.

### "Apps and notifications"

From the "Settings" menu, then "Apps and notifications", you can access information and settings for the "Applications" installed on your multimedia system:

- "Display all apps";
- "Default apps";
- "App permissions";
- "Specific access rights granted to apps".

#### "Display all apps"

You can access information on all the apps present in your multimedia system:

- title of apps;
- size of apps;
- version of apps;
- app validity or creation date;
- ...



For safety reasons, carry out any adjustments while the vehicle is stationary.

## **APP MANAGEMENT (3/3)**

### "Default apps"

You can access the default apps used for:

- the welcome screen;
- assistance:
- SMS;
- telephone;
- the navigation system.

You can also configure the opening of the app access links.

#### "App permissions"

You can access the app usage permissions for the following subjects:

- "Physical activity";
- Calendar;
- "Camera";
- "Body sensors";
- "Contacts";
- \_

## "Specific access rights granted to apps"

You can activate/deactivate the specific access rights granted to apps used for:

- "Changing the system settings";
- "Accessing notifications";
- "Accessing premium SMS";
- "Accessing user information";
- "WIFI control".



For safety reasons, carry out any adjustments while the vehicle is stationary.

## MY RENAULT (1/3)

#### Introduction

Your "My Renault" customer account is available from the https://renault-connect.renault.com website or by downloading the "My Renault" app to your smartphone.

#### Note:

- the "My Renault" app is under constant development. Connect regularly to enhance your account with new features;
- for more information on compatible telephones, contact an authorised dealer or visit https:// renaultconnect.renault.com.

When you use the "My Renault" app, you are using your phone's internet connection (subject to charges and limitations imposed by your mobile operator).

 For further information, contact an approved dealer or view the Renault Connect package at https://renaultconnect.renault.com.

From your "My Renault" customer account, you can interact with your vehicle and obtain information:

- view your vehicle information;
- access the history and calendar of your interviews and make an appointment;
- locate the place where your vehicle is parked;
- activate your vehicle's horn and lights remotely;
- view and manage your contracts and services:
- consult the vehicle E-Guide;
- locate an approved dealer nearby;
- create/modify your "My Renault" "PIN code":

— …

#### Note:

- certain functions depend on the vehicle equipment, subscription to service contracts and the laws in the country;
- some functions can only be accessed from your smartphone using the "My Renault" app;
- the services must be activated in order to enable remote control of the vehicle. Please see the section entitled "Activating services";
- creating a "My Renault" "PIN code" allows you to access connected services securely.

## MY RENAULT (2/3)

## Connected services in "My Renault"

#### For electric vehicles

You can benefit from the connected services in your "My Renault" app, such as:

- check the battery level and charging status;
- programme charging;
- launch/programme the air conditioning or heating system;
- access the "Mobilize charge pass" (charging station payment method);
- find available recharging terminals nearby;
- plan a route, identifying the recharging terminals along your route;

**–** ..

**Note:** the charging, air conditioning and heating programming functions are only available on certain vehicles. For further information, please contact an Authorised Dealer of brand.

## Create a "My Renault" user account

To access the "My Renault" functions, you must create a user account via the website or the "My Renault" application.

From the website:

- select "Create Account" from the home page;
- enter the information required to create the account.

#### From the app:

- select "Register" from the main menu of the application;
- enter the information required to create the account.

A confirmation email will be sent to the email address previously provided.

To finalise the creation of your "My Renault" account, click on the link displayed in the confirmation email.

**Note:** you can use the same username and password to log in to your web user account.

## MY RENAULT (3/3)

# Synchronise your "My Renault" account with your vehicle.

In order to use the "My Renault" application and interact with your vehicle, you must synchronise the "My Renault" application with your vehicle. Synchronisation takes place automatically when you launch your app.

#### Note:

- if you want to synchronise the "My Renault" app with your vehicle, you must be present in your vehicle with the multimedia system switched on and parked in an area with network coverage;
- if your "My Renault" app is not synchronised with your vehicle, you will not be able to access your service contracts.



From the Notifications centre (access by pressing 1), select your "Profile", your "My Renault account", then follow the instructions on the multimedia system screen.

Once your "My Renault" account is associated with the multimedia system, the synchronisation will take place automatically when you launch your app.

## Register your vehicle in your "My Renault" account

From your "My Renault" account, click on "add a vehicle", then add the VIN (vehicle identification number) or the registration number of your vehicle manually or by scanning it.

## Renewing a service

To renew one of your services as it approaches expiry, go to the "Renault CONNECT store" tab in your "My Renault" account then select "My services".

Then click "Renew" and follow the stepby-step instructions.

#### VEHICLE LENDING AND RESALE

## Vehicle lending

#### Legal information

When you lend your vehicle, you are obliged (see the General Conditions of Sale of the connected services) to inform the person to whom you are lending your vehicle that the vehicle will be connected and collecting personal information such as the vehicle's location.

#### **Data collection**

Vehicle data collection may be temporarily suspended.

To do this, when the vehicle is started and the "Security and Confidentiality" window is displayed on the centre screen, select "OFF" to suspend data collection.

The services will be disabled, except for the functions that are required or related to safety such as the automatic emergency call in the event of an accident.

## Reselling the vehicle

#### **Deleting personal data**

When selling your vehicle, it is essential to delete all personal information stored within the vehicle or outside it.

To do this, reset the on-board system and delete your vehicle from your "My Renault" account.

#### Resetting the system

To do this, switch on your vehicle's multimedia system.

From the "Vehicle" World, "Settings", "System", "Resetting options", then "Restore factory settings" (delete data).

**Note:** it is only possible to reset the system from the administrator profile.

## Deleting a vehicle from your My Renault account

When selling on your vehicle, it is also necessary to delete your old vehicle from your "My Renault" account.

To do this, log in to your "My Renault" account, select the desired vehicle in your virtual garage and then click on "Delete this vehicle" at the bottom of the home page.

## Vehicle

Driving aids	6.2
Reversing camera	6.13
360° camera	6.14
MULTI-SENSE	6.16
Ambient lighting	6.19
Seats	6.21
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Tyre pressure	6.24
Tyre pressure	6.20
Technical assistance	6.35
Emergency call	6.36
	6.37
	6.1

## **DRIVING AIDS (1/4)**

## "Driving assistance" menu

#### Introduction

The vehicle is equipped with driving aids that offer additional assistance when driving your vehicle.

Please refer to the vehicle user manual for further information.

**Note:** some "Driving assistance" settings are available while the vehicle is stationary.

Some driving aid services are only available by subscription and accessible during a defined time period. You can extend your subscription period from the www.myrenault.com site.

Some settings have to be modified while the engine is on in order for them to be stored by the multimedia system.



## Accessing "Driving assistance"

From the menu bar, select the "Vehicle" mode **A**, then select "Driving assistance" **B**.



For safety reasons, carry out any adjustments while the vehicle is stationary.

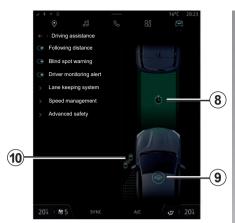


## "Driving assistance" screen.

- 1 "Predictive Eco assistant\*";
- 2 "Following distance";
- 3 "Blind spot warning";
- 4 "Driver monitoring alert";
- 5 "Lane keeping system";
- 6 "Speed management";
- 7 "Advanced safety".

**Note:** the feature is activated when the activate/deactivate button is highlighted.

## **DRIVING AIDS (2/4)**



#### "Predictive Eco assistant\*" 1

This feature advises the driver so that they can adopt an ECO driving mode.

#### "Following distance" 2

This function notifies the driver if they are too close to another vehicle. Select 2 to activate this function, then the 3 icon will appear.

For further information, please refer to the "Safe distance alert" section in the vehicle user manual.

#### "Blind spot warning" 3

This function notifies the driver when another vehicle is in their blind spot. Select 3 to activate this function, then the 10 icon will appear.

For further information, please refer to the "Blind spot warning" section in the vehicle user manual.

#### "Driver monitoring alert" 4

This function detects any reduction in the driver's responsiveness. It takes into account:

- sudden and random movement of the steering wheel;
- frequent activation of the Lane Keeping Assist warning.

This function gives the driver via a sound warning and displays a warning message on the instrument panel advising the driver to take a break.

Select 4 to activate this system, then the 9 icon will appear.

For further information, please refer to the "Driver vigilance warning" section in the vehicle user manual.

#### "Lane keeping system" 5

From this menu you can activate/deactivate the following features:

- "Lane departure warning";
  - For further information, please refer to the "Lane Departure Warning" section in the vehicle user manual.
- "Lane departure prevention";

For further information, please refer to the "Lane departure prevention" section in your vehicle user manual.

"Lane centering assist.".

For further information, please refer to the "Active Driver Assist" section in your vehicle user manual.

You can adjust the sensitivity level for continuous or broken line detection:

- "Early";
- "Standard";
- "Late".

## **DRIVING AIDS (3/4)**

You can also adjust the intensity of the steering wheel vibrations (or the audible warning volume, depending on equipment), as well as the sensitivity of the lane departure warning.

Activate/deactivate the function by pressing the control in your vehicle.

Please refer to the vehicle user manual for further information.



"Speed management" 6

From this menu you can activate/deactivate the following features:

- "Adjust speed limitations";
- adapting to "To speed limitations";
- adapting to "To road context".

After activating "Adjust speed limitations", you can adjust the difference between the speed limit and the warning trigger. This setting also allows you to set the difference from the speed limit when adjusting the speed automatically or manually. Touch the screen at 11, then slide your finger upwards or downwards to change the difference speed.

For more information, please refer to the "Stop and GoAdaptive cruise control" and "Road sign detection" sections in the vehicle user manual.



For safety reasons, carry out any adjustments while the vehicle is stationary.

## **DRIVING AIDS (4/4)**



### "Advanced safety" 7

From this menu you can activate/deactivate the "Advanced safety" function by pressing **7**. You can also choose the sensitivity of the warning trigger:

- "Early";
- "Standard";
- "Late".

For more information, please see the "Advanced safety" section in your vehicle user manual.



For safety reasons, carry out any adjustments while the vehicle is stationary.

## **PARKING AIDS (1/7)**

#### Introduction

The vehicle is equipped with parking aids that offer additional assistance during parking manoeuvres.



Depending on the equipment, from the "Vehicle" world A, you can access the parking aid menus:

- "Parking assistance";
- "Hands-free Park Assist":
- "Automated Park Assist".

Please refer to the vehicle user manual for further information

The "Hands-free Park Assist" and "Automated Park Assist" functions assist you in parking manoeuvres by taking control of the steering wheel, the brakes, the engine and the gear lever.

Throughout the manoeuvre, you must put pressure on the accelerator pedal (to keep the function working) and take vour hands off the steering wheel.

You can take back control of the vehicle at any time by:

- turning the steering wheel;
- releasing the accelerator pedal:
- or by pressing the brake pedal.

These functions provide additional driving aids.

Therefore, under no circumstances can they replace the driver's vigilance and responsibility during manoeuvres (the driver must always be ready to brake).



When manoeuvring, the steering wheel may turn quickly: do not put your hands inside, and make sure that nothing is caught inside.

## PARKING AIDS (2/7)

## "Parking assistance" menu

From the "Vehicle" mode, press the "Parking assistance" menu. Use this menu to access the park assist settings. For further information, please refer to the "Parking assistance" section in the vehicle user manual.



## "Parking assistance" screen.

- 1 "Front".
- 2 "Side".
- 3 "Rear".
- 4 "Sound".
- 5 "Rear Cross Parking Alert".
- "Rear Active Emergency Braking".
- 7 "Occupant Safe Exit".

## "Parking assistance" detection areas

You can activate or deactivate the following parking distance zones:

- "Front" 1;
- "Side" 2;
- "Rear" 3.



For safety reasons, carry out any adjustments while the vehicle is stationary.

## **PARKING AIDS (3/7)**



#### " Sound " 4

Press "Sound" 4 to activate or deactivate the Park Assist sound warnings.

The following settings can be modified:

- "Sound type": select a warning sound from the list8;
- "Volume": adjust the obstacle detection volume using the "Volume" bar 9.

#### "Rear Cross Parking Alert" 5

The "Rear Cross Parking Alert" function **5** detects obstacles as they approach the side of the vehicle from the rear.

It is activated when reverse gear is engaged and the vehicle is stationary or moving at a low speed.

You will be notified of approaching obstacles by a continuous beep as well as a display on the multimedia screen and a light signal on the door mirror.

**Note:** motionless obstacles are not detected.

For further information on the "Rear Cross Parking Alert" function, please refer to the section on "Rear Cross Parking Alert" in your vehicle user manual.

## "Rear Active Emergency Braking" 6

When the reverse gear is engaged, the "Rear Active Emergency Braking" 6 detects stationary obstacles behind your vehicle.

For further information on the "Rear Active Emergency Braking" function, please refer to the section on "Rear Active Emergency Braking" in your vehicle user manual.

#### "Occupant Safe Exit" 7

The "Occupant Safe Exit" **7** warning detects a potential hazard and warns the driver and/or passenger(s) if they open a door while the vehicle is stationary.

This is activated when the vehicle is parked.

If an obstacle approaches the vehicle, a warning will be displayed on the instrument panel, a light signal will appear on the door mirrors and inside of the doors and a beep will sound.

## PARKING AIDS (4/7)

**Note:** stationary obstacles and pedestrians are not detected.

For further information on the "Occupant Safe Exit" function, please refer to the section on "Occupant Safe Exit" in your vehicle user manual.

# "Hands-free Park Assist" menu

you can access the "Hands-free Park Assist" menu from:

- the "Vehicle" world, then select the "Hands-free Park Assist" menu;
- the "Hands-free Park Assist" widget by pressing "Open" (to configure, see the "Add and manage widgets" section);
- the "Favourites" button on the steering wheel (to configure, see the "User settings" section);
- the "Hands-free Park Assist" shortcut in the 360° camera view (for more information, see the "360° Camera" section).



This function is an additional driving aid.

Therefore, it can under no circumstances replace the driver's vigilance and responsibility during manoeuvres (the driver must always be ready to brake).



From this menu, you can choose the following manoeuvres:

- parallel parking 10;
- perpendicular parking 11;
- moving out of a parallel parking space 12.

For further information, please refer to the "Hands-free Park Assist" section in the vehicle user manual.



For safety reasons, carry out any adjustments while the vehicle is stationary.

## PARKING AIDS (5/7)

From the 13 icon, you can select the default manoeuvre type:

- "Parallel parking";

or

- "Bay parking".



Depending on the equipment, different views are displayed on the multimedia system screen during the manoeuvre:

- gauge indicating the progress of the manoeuvre **B**:
- the manoeuvre direction instructions C:
- view of the vehicle, surrounding environment and available parking spaces *E*;
- front/rear camera view D.



tion are not met, a warning message is displayed on the screen.

If the conditions required for the opera-

To cancel the current manoeuvre, press "Cancel the manoeuvre"



When manoeuvring, the steering wheel may turn quickly: do not put your hands inside, and make sure that nothing is caught inside.

## **PARKING AIDS (6/7)**

## "Automated Park Assist" menu

you can access the "Automated Park Assist" menu from:

- the "Vehicle" world, then select the "Automated Park Assist" menu:
- the "Automated Park Assist" widget by pressing "Open" (to configure. see the "Add and manage widgets" section):
- the "Favourites" button on the steering wheel (to configure, see the "User settings" section);
- the "Automated Park Assist" shortcut in the 360° camera view (for more information, see the "360° Camera" section).

This function is an additional driving aid.

Therefore, it can under no circumstances replace the driver's vigilance and responsibility during manoeuvres (the driver must always be ready to brake).



From this menu, you can choose the following manoeuvres:

- parallel parking 14;
- perpendicular parking 15:
- moving out of a parallel parking space **16**.

To start the parking manoeuvre, press the "Start" button 17.

For further information, please refer to the "Automated Park Assist" section in the vehicle user manual.

From the 18 icon, you can select the default manoeuvre type:

- "Parallel parking";

or

"Bay parking".



When manoeuvring, the steering wheel may turn quickly: do not put your hands inside, and make sure that nothing is caught inside.

## **PARKING AIDS (7/7)**



Depending on the equipment, different views are displayed on the multimedia system screen during the manoeuvre:

- view of the front/rear camera, guide lines and the gauge indicating the progress of the manoeuvre F;
- view of the vehicle, the surrounding environment, available parking spaces as well as instructions for the manoeuvre G.

To cancel a manoeuvre that is in progress, press the "Stop" button **19**.



This function is an additional driving aid.

Therefore, it can under no circumstances replace the driver's vigilance and responsibility during manoeuvres (the driver must always be ready to brake).

#### **REVERSING CAMERA**

#### "Rear-view camera" menu

When the reverse gear is engaged, the reversing camera located at the rear of the vehicle is activated in order to transmit the view behind the vehicle to the multimedia screen.

When the reversing camera is displayed on the multimedia system screen, you can access the settings by pressing the 1 icon.

For further information on the reversing camera, please see your owner's handbook.

#### Note:

- make sure that the cameras are not obscured (by dirt, mud, snow, etc.);
- the reversing camera display is no longer available (it is replaced by a black screen) when the vehicle speed is above approximately 6 mph (10 km/h), depending on the local legislation.



"Guide lines"

You can activate or deactivate:

- the moving guide lines 5 indicate the vehicle's trajectory according to the steering wheel position;
- the moving guide lines 6 indicating the distance behind the vehicle;
- the trailer's moving guide lines 7 indicating the trailer's trajectory according to the steering wheel position.



"Image settings"

You can adjust the following settings:

- brightness 2;
- contrast 3;
- colour 4.

#### "Auto zoom"

(depending on equipment)

You can activate or deactivate "Auto zoom" 8.



For safety reasons, carry out any adjustments while the vehicle is stationary.

## 360° CAMERA (1/2)

#### "360° camera" menu

#### Introduction

The vehicle is fitted with four cameras fitted at the front, in the side door mirrors and at the rear of the vehicle to offer you additional aid during difficult manoeuvres.

For further information, please refer to the "360° Camera" section in the vehicle user manual.

**Note:** Make sure that the cameras are not obscured (by dirt, mud, snow, etc.).



## Operation

The system can be activated from the "Vehicle" mode by pressing the "360° Camera" menu or by engaging the reverse gear (up to approximately five seconds after another gear is engaged).

A view of the area around the rear of the vehicle is displayed in zone **A** of the multimedia system screen **1**, accompanied by guide lines, an outline of the vehicle and sound signals.

Ultrasonic sensors installed in your vehicle "measure" the distance between the vehicle and an obstacle.

When the red zone is reached, use the bumper image to stop accurately.

A bird's eye view of the vehicle and its surroundings is displayed in zone **B** on the multimedia system screen.

You can configure the "360° Camera" display using the **2** icon.

For further information, please refer to the "360° Camera" section in the vehicle user manual.

The screen represents an inverted image of the rear views.

The gauges are a representation projected onto flat ground. This information must not be taken into account when superimposed on a vertical object or an object on the ground.

Objects which appear on the edge of the screen may be deformed.

In very bright light (snow, vehicle in sunshine, etc.), the camera vision may be adversely affected.

## 360° CAMERA (2/2)



## Camera choice

You can also select the type of view to display on the screen:

- standard front/rear view and bird's eye view 3;
- panoramic front/rear view 4;
- side views 5;
- 3D view 6.

**Note:** the "360° Camera" can be accessed using the "Favourites" button on the steering wheel control.



## Settings

From the "360° Camera" menu, press the **2** camera settings icon. Use this menu to configure the camera:

- press 7 to activate or deactivate the moving guide lines;
- press 8 to activate or deactivate the display of the fixed guide lines;
- press 9 to activate or deactivate the display of the trailer guide lines;

- press 10 to activate or deactivate the automatic zoom;
- move the C adjustment bars to set the brightness, contrast and colours of the image.



This function is an additional aid which indicates other vehicles in the blind spot area. It can never in

any case be a substitute for care nor for the driver's responsibility while in charge of his vehicle.

The driver should always be ready for sudden incidents while driving: always ensure that there are no small, narrow moving obstacles (such as a child, animal, pushchair, bicycle, stone, post, etc.) in the blind spot when manoeuvring.

## **MULTI-SENSE (1/3)**

#### "MULTI-SENSE" menu

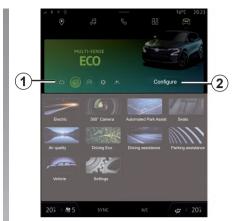
From the "Vehicle" mode you can access "MULTI-SENSE". This menu lets you customise the behaviour of some on-board systems.

#### Selecting mode

Available modes may vary according to the vehicle and equipment level. From the "MULTI-SENSE" menu, select the **1** mode desired:

- "Comfort":
- "Eco":
- "Sport";
- "Perso";
- "Snow";
- "All Terrain";
- ..

For more information on each of these modes, please see your vehicle user manual.



## "Configure"

Press "Configure" **2** to customise the different parameters of the following vehicle systems:

- "Steering effort";
- "Vehicle dynamics";
- "Climate";
- "Ambient lighting";
- …

#### Note:

- some configuration menus may vary depending on the vehicle and the equipment level;
- you can also access the various modes by pressing your vehicle's "MULTI-SENSE" control repeatedly. Please refer to the vehicle user manual for further information.



For safety reasons, carry out any adjustments while the vehicle is stationary.

## **MULTI-SENSE (2/3)**

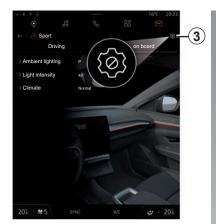


## "Configure" "MULTI-SENSE"

The "MULTI-SENSE" "Configure" screen includes the following tabs:

- "Driving" A shows the functions related to driving the vehicle;
- "Life on board" B shows the functions related to the on-board experience.

**Note:** the available settings may vary according to the "MULTI-SENSE" mode, your vehicle model and equipment level.



From the **3** tab you can "Reset mode settings".



## "Driving" settings

From the "Driving" tab **A**, you can configure the following equipment:

- "Engine";
- "Steering effort";
- "Vehicle dynamics";
- ...

## **MULTI-SENSE (3/3)**

#### "Engine"

This menu offers several engine response settings:

- "Normal";
- "Sport";
- "Eco".

Depending on the setting selected, the power and engine torque become more noticeable and responsive.

#### "Steering effort"

This menu offers several steering response settings:

- "Low";
- "Middle";
- "High".

Depending on the setting selected, the steering sensitivity can be adjusted to become more reactive or heavier in order to provide optimal balance between a smooth and accurate steering experience.



For safety reasons, carry out any adjustments while the vehicle is stationary.

#### "Vehicle dynamics"

This menu, available on 2-wheel drive vehicles, offers several operation settings:

- "Normal";
- "Comfort";
- "Sport".

Depending on the setting selected, the braking of the wheels varies in relation to the angle of the wheels in order to offer optimal trajectory.

#### "4Control"

This menu, available on 4-wheel drive vehicles, offers several operation settings. Directly adjust the level bar by sliding your finger to the left or right in order to adjust the setting.

Depending on the setting selected, the braking of the wheels varies in relation to the angle of the wheels in order to offer optimal trajectory.



## "Life on board" settings

From the "Life on board" tab **B**, you can configure the following equipment:

- "Ambient lighting";
- "Light intensity";
- "Climate";
- ...

For more information on "Ambient lighting" and "Light intensity", please refer to the "Ambient lighting" section.

## **AMBIENT LIGHTING (1/2)**

# "Ambient lighting" menu

From the "Vehicle" mode, press the "Configure" button from the "MULTI-SENSE" menu, then the "Life on board" tab followed by "Ambient lighting".

Use this menu to set the ambient lighting in the passenger compartment:

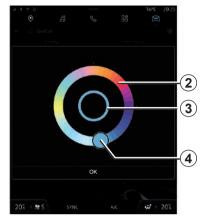
- "Changing";
- "Personal".



## "Changing"

To change the ambient colour gradually, press "Changing".

The multimedia system automatically adjusts the ambient lighting for you in order to obtain an ambient lighting colour most suitable to the time of the day.



#### "Personal"

To change your vehicle's ambient lighting colour, press "Personal" then the 1 icon. Select one of the colours among those offered on the circular palette 2 by moving the 4 button.

The inner circle **3** represents the ambient colour of the multimedia screen and the instrument panel on your vehicle.

Press "OK" to confirm your choice of colour or press "Cancel" to discard the colour selected.



For safety reasons, carry out any adjustments while the vehicle is stationary.

## **AMBIENT LIGHTING (2/2)**



"Light intensity"

You can control the intensity of the ambient lighting.

From the "Vehicle" mode, press the "Configure" button from the "MULTI-SENSE" menu, then the "On-board experience" tab followed by "Light intensity".

Move the cursor **5** on the light brightness bar to adjust the brightness of the ambient lighting.

**Note:** the ambient lighting brightness is stored and associated with the vehicle day or night mode as set when adjusted.



For safety reasons, carry out these operations when the vehicle is stationary.

## **SEATS (1/2)**

#### "Seats" menu

From the "Vehicle" mode, press "Seats" to access the functions and settings for the "Driver" and "Passenger" seats in your vehicle:

- "Massage";
- "Seat Easy access";
- "Visual feedback";
- "Save";
- "Recall".

You can also access the "Seats" menu directly by pressing the switch on the seat. To start the massage function, press and hold.

For more information on the seat controls, please refer to the "Front seats with electric controls" section in your vehicle user manual.



To select the "Driver" or "Passenger" seat:

- press tab A or B;
- quickly slide the multimedia screen sideways to move from one seat to another.

#### "Massage"

From the "Driver" or "Passenger" tabs, you can select from a list of massage programmes:

- "Lumbar";
- "Relaxing";
- "Dynamic".

Move the cursor on the "Intensity" bar to adjust the "Intensity" of the massage.

## "Seat Easy access"

When it is activated, the seat goes backwards automatically as the driver and/or passenger gets out of the vehicle, and returns to its position when the driver and/or passenger gets back in the vehicle.

#### "Visual feedback"

If this function is activated, a pop-up settings window is displayed on the screen when the driver or passenger adjusts the position of their seat.

## **SEATS (2/2)**

#### "Save"

This function stores the positions of the front seats.

From the "Seats" menu:

- select the "Driver" or "Passenger" seat:
- adjust the seat position using the switches on the seat:
- press "Save" to store the current position.

Using the adjustment controls for the seat concerned:

- adjust the seat position using the switches on the seat;
- after a few seconds, a message is displayed on the multimedia screen offering to store the new position;
- press "Save" to store the current position or "Do not save" not to.

**Note:** depending on the vehicle, the positions of the door mirrors, the steering column and the head-up display are stored with the seat positions.

Please refer to the vehicle user manual for further information.

#### "Recall"

When the vehicle is stationary, you can recall the position of the stored seat:

- For the driver's seat: press "Recall".
- For the passenger's seat: select the stored "Seat position" desired, then press "Recall".



For safety reasons, carry out these operations when the vehicle is stationary.

## **AIR QUALITY**

## "Air quality" menu

From the "Vehicle" mode, press "Air quality".

Use this menu to create a healthy atmosphere and air quality inside the passenger compartment, by activating the following functions:

- "Air purifier";
- "Auto air recycling".



## "Air purifier"

You can launch an air purification cycle using:

- the "Air purifier" button 3;
- the "Air purifier" button on the "Air quality" widget available from the "Navigation" mode or the "Home page".

When the "Air purifier" button is highlighted, this indicates that the air purification cycle is in progress (approximately five minutes).



#### "Auto air recycling"

You can activate/deactivate automatic air recirculation by pressing "Auto air recycling" 2.

Using the **1** information icon while the vehicle is stationary, you can access information on the "Air purifier" and "Auto air recycling" functions.

To return to the "Air quality" menu, press 4.

## **TYRE PRESSURE (1/2)**

#### "Tyre pressure" menu

From the "Vehicle" mode, press "Vehicle" then the "Tyre pressure" tab to check the tyre pressure status and reset the "Tyre pressure" monitoring system 1.

Depending on the vehicle, there are various "Tyre pressure" monitoring systems:

TPMS: tyre pressure monitoring system;

or

TPW: tyre pressure loss warning.

The display on your vehicle's instrument panel informs you of any tyre inflation faults.

For more information on tyre pressure, please refer to the "Tyre pressure monitoring system" section in the vehicle user manual.

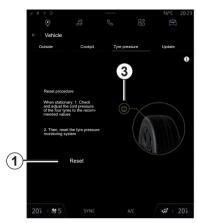


# Tyre pressure status with TPMS system

From the multimedia system, you can check the tyre pressure status.

The **2** symbol indicates the tyre pressure status by colour:

- green the tyre pressure is correct or unchanged since the last reset;
- orange the tyre pressure is insufficient;
- red one of the tyres is punctured or very deflated;
- grey no information received from the tyre sensor.



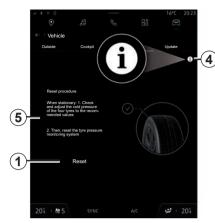
# Tyre pressure status with TPW system

From the multimedia system, you can check the tyre pressure status.

The graphic **3** indicates the tyre pressure by colours:

- green = the tyre pressure is correct or unchanged since the last reset;
- orange the pressure of one of the tyres is insufficient.

## **TYRE PRESSURE (2/2)**



For more information on the "Tyre pressure" monitoring system that your vehicle is equipped with, press the **4** icon.

Reset the "Tyre pressure" monitoring system with 1.

The procedure to reset your system is displayed with **5**.

#### Reset

This function enables resetting by pressing the "Reset" button 1.

The resetting procedure must be carried out while the vehicle is stationary and the ignition is switched on.

Start the resetting procedure by pressing "Yes" or return to the tyre pressure status by pressing "No".

When the reset is finished, a confirmation message is displayed on the screen.



For safety reasons, carry out these operations when the vehicle is stationary.

## **DRIVING ECO (1/4)**



## "Driving Eco" menu

From the "Vehicle" world **A**, press "Driving Eco" **B** to access the following information and functions:

- "Trip" 1;
- "Score" 2;
- "Savings" 3;
- "Coaching" 4;
- "History" 5;
- "Save" 6;
- "New trip" 7.

**Note:** the information that can be accessed via the "Driving Eco" menu may vary according to your vehicle equipment level.



"Trip" 1

From the "Trip" view mode 1, you can view your current journey information:

- "Distance without accelerating";
- "Distance in electric";
- "Distance";
- "Average speed";
- "Average fuel consumption";
- "Average electric consumption".

**Note:** the data displayed is calculated from the last consumption reset, either automatically after the vehicle has not been used for four hours or manually by selecting "Save" 6 or "New trip" 7.

## "Distance without accelerating"

This data informs you of the distance travelled without you needing to press the accelerator pedal during your journey.

#### "Distance in electric"

This data informs you of the distance travelled in electric mode during your journey.

#### "Distance"

This data informs you of the total distance travelled.

#### "Average speed"

This data informs you of the average vehicle speed during your journey.

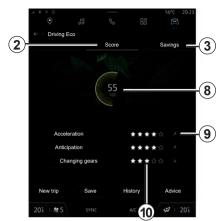
## **DRIVING ECO (2/4)**

#### "Average fuel consumption"

This data informs you of the combustion engine average consumption during your journey.

#### "Average electric consumption"

This data informs you of the electric engine average consumption during your journey.



## "Score" 2

Scores provide an assessment of your driving behaviour in relation to energy consumption for the journey in progress since your departure.

#### General score 8

This data informs you of your overall score from 0 to 100.

#### Calculation of scores 10

From the "Score" view mode 2, you can view the scores related to your current journey.

The number of stars (10 levels) **10** is given in real-time according to scores based on:

- acceleration (as well as vehicle speed);
- anticipation (releasing the accelerator pedal and braking);
- gear shifting (driver responsiveness to the gear change indicator).

**Note:** the gear change indicator is only available with manual gearboxes.

#### Score trend 9

The arrows are positioned according to the data in real time as follows:

- if the new score is higher than the previously stored journey score: the arrow points upwards;
- if the new score is lower than the previously stored journey score: the arrow points downwards;
- if the new score is the same as the previously stored journey score: the arrow points horizontally.

## **DRIVING ECO (3/4)**

## "Savings"3

From the "Savings" 3 view mode, you can view:

- "Score history";
- "Stop/Start : fuel saving": fuel economy achieved using automatic Stop and Start:
- "Eco mode : trip saving": additional range attained using "Eco mode";

**–** ...

Depending on the equipment, you can reset your data by pressing the "Reset" button. A message will ask you to confirm the data reset. Press "Yes" to confirm or "No" to cancel.

#### "Score history"

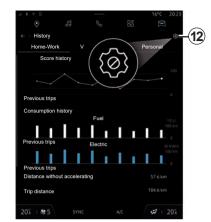
This curve shows the evolution of your previous scores:

- score above the green line (75 %):
   "Congratulations, you are an Eco driver":
- score between the green line and the orange line: "You have a normal driving style";
- score below the orange line (45 %):
   "You have a dynamic driving style".

## "Coaching" 4

This menu monitors your driving style and gives general advice on ECO-driving to optimise your fuel or electricity consumption (energy efficient and consuming actions, how to charge the vehicle, tyre pressures, how to plan the trip, etc.):

- "General":
- "Acceleration":
- "Anticipation";
- "Gear change".



## "History" 5

From the "History" view mode 5, you can view data on your previous journeys.

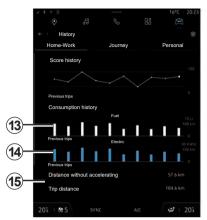
The various journey types are classified by category:

- "Home-Work";
- "Journey";
- "Personal".

From the 12 setting icon, you can:

- "Clear Home-Work";
- "Clear journey";
- "Clear personal".

## **DRIVING ECO (4/4)**



Depending on your vehicle, information provided by the "Driving Eco" menu is displayed on the screen:

- consumption history:
  - on a combustion engine vehicle, the multimedia system informs you of your fuel consumption 13;
  - on an electric vehicle, the multimedia system displays your electric energy consumption 14:

- on a rechargeable hybrid vehicle, the multimedia system displays your average fuel consumption 13 separately from your electric energy consumption 14.
- the calculation of averages and the collection of information from journeys categorised by type 15;

**–** ..

You can view the consumption history for each type of journey by pressing one of the tabs:

- "Home-Work";
- "Journey";
- "Personal".

#### "Save" 6

This function enables you to save your scores and your routes by category in your "History" 5.

**Note:** when the scores are recorded, data for the current journey will be reset.

## "New trip" 7

To reset your journeys, press "New trip". A message will ask you to confirm the data reset. Press "Yes" to confirm or "No" to cancel.

## **ELECTRIC VEHICLE (1/5)**

#### "Electric vehicle" menu

From the "Vehicle" mode, you can access the "Electric vehicle" menu.

You can use this menu to view and set the functions related to your hybrid or electric vehicle.

From the "Electric vehicle" menu, you access the following tabs:

- "Energy";
- "Charge & Climate";
- "Battery";
- "Settings".

The availability of some features depends on the vehicle type (electric or hybrid).

Some settings are only available while the vehicle is stationary.



## "Energy"

From the "Energy" tab 1, the multimedia system enables you to view the vehicle's energy flows.

To view the vehicle's energy consumption, press the "Consumption" button 2.

**Note:** information may vary, depending on the vehicle's engine (electric or hybrid).

#### "Consumption"

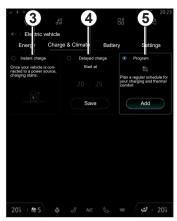
You can view the "Consumption: dynamic monitoring" in the form of a graph showing the vehicle's average energy consumption per minute over the last 30 minutes of driving.

**Note:** depending on the multimedia screen, additional information is shown below the graphic.



For safety reasons, carry out these operations when the vehicle is stationary.

## **ELECTRIC VEHICLE (2/5)**



## "Charge & Climate"

From the "Charge & Climate" tab, you can configure your vehicle comfort and charging programme:

- "Instant charge" 3;
- "Delayed charge" 4;
- "Program" 5.

**Note:** charging will start if the engine is shut down and the vehicle is connected to a power supply and access is authorised. For more information, please refer to the hybrid vehicle or charging system information in your vehicle user manual

#### "Instant charge" 3

Once your vehicle is connected to a power source, charging starts.

**Note:** if delayed or programmed charging is selected, it is still possible to start immediate charging. For further information on immediate charging, please refer to the "Electric vehicle: charging" section in the vehicle user manual.

## "Delayed charge" 4

Even though your vehicle is connected to a power source, you can set the start time for charging over the next 24 hours.

Press "Delayed charge" 4 to open the settings to set the start time for charging.

Set the start time for charging then press "Save" to confirm.

**Note:** once the deferred charging has been carried out, the programme automatically returns to "Instant charge".



## "Program" 5

You can save several programmed comfort and charging times per week.

To add a programme, press "Add".

You can configure the following:

- the 6 charging start and end time;
- "Options" 7;
- the comfort temperature 8;
- the days of the week 9 for which you wish to apply the programme.

## **ELECTRIC VEHICLE (3/5)**



#### Setting the time 8

Set the charging start **10** and end **11** time, then press "Save" to confirm.

#### Note:

- if the start and end times are identical, the charging period is 24 hours;
- you cannot confirm a charging programme if you do not select a day of the week.



# Comfort setting 8 (depending on equipment)

Adjust the comfort temperatures:

- of the passenger compartment 12;
- of the heated seats 13;
- of the heated steering wheel 14.

Press "Save" to confirm.



#### Setting the days 9

Select the days **9** for which you wish to apply these hours.

When the day is highlighted, this indicates that it is selected.

Press "Save" to confirm.



For safety reasons, carry out these operations when the vehicle is stationary.

## **ELECTRIC VEHICLE (4/5)**



## "My programmes"

From the  $\boldsymbol{A}$  list, you can see an overview of all the active charging and comfort programmes.

Press one of the programmes to view, modify or delete.

You can delete a programme by pressing the **15** trash icon for the programme to be deleted.



## "Battery"

From the "Battery" tab **16**, you can set the maximum battery charge level for your vehicle.



## "Settings"

Use the "Settings" tab 17 to access the following settings:

- "Pedestrian warning sound";
- "Predictive hybrid".

## **ELECTRIC VEHICLE (5/5)**

#### "Pedestrian warning sound"

When driving, you can choose the sound of the pedestrian horn to warn other road users, especially pedestrians and cyclists, of your presence.

For further information on the pedestrian horn, please refer to the "Electric vehicle" section in the vehicle user manual.

#### "Predictive hybrid"

You can activate/deactivate the "EV City" function for hybrid vehicles which gives priority to electric driving when driving in urban areas.

**Note:** this function is only available by subscription and is accessible during a defined time period. You can extend your subscription period from your "My Renault" account.



For safety reasons, carry out these operations when the vehicle is stationary.

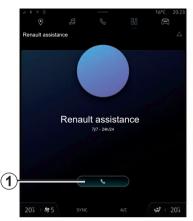
#### TECHNICAL ASSISTANCE

#### Technical assistance

In the event of a breakdown, from the "Applications" mode, select the Approved Dealer's assistance app to access breakdown assistance or vehicle maintenance by phone.

#### Note:

- some apps are only available by subscription. For further information, please contact an Authorised Dealer;
- breakdown assistance by phone is sent directly from your vehicle multimedia system and does not require a telephone connected to the multimedia system.



## "Assistance"

Use the Approved Dealer's assistance app to access a call centre and receive assistance in getting your vehicle repaired or serviced in the event of a breakdown.

Press **1** to call the repair or maintenance assistance for your vehicle in the event of a breakdown.

During a call, some functions of your multimedia system are no longer accessible:

- adjusting the volume of the other audio sources;
- placing call on hold;
- transferring the call to your telephone;
- calling from your phone.

Following your call, the operator will send, via the multimedia system, a list of POIs POI (points of interest) around your location that correspond to your technical issue(s).

**Note:** some breakdown services must be paid for. For more information, please consult your insurance provider or authorised dealer.

#### **EMERGENCY CALL**



## "Emergency call"

If the vehicle is equipped with it, the emergency call system enables automatic or manual calling of the emergency services in the event of an accident or illness, in order to reduce the emergency response time.

When the emergency services have been called, the audio source/radio sound volume is automatically muted.

Use of the "Emergency call" function deactivates some multimedia system commands and menus for almost one hour in order to give priority to emergency service response telephone calls.

Please refer to the vehicle user manual for further information.

## **UPDATING (1/3)**

## "Update" menu

From the "Vehicle" mode, go to the "Vehicle" menu and select the "Update" tab.

This menu can be used to display different types of information and to update your vehicle, for example:

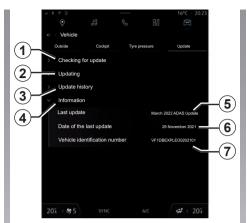
- multimedia equipment;
- driving aids;
- ...

The system may offer updates automatically. You can also check for updates manually, depending on your vehicle's connectivity.

Some update installations may render your vehicle temporarily unavailable for use. If so, please refer to the indications displayed on the screen.



For safety reasons, carry out these operations when the vehicle is stationary.



## "Update" screen.

- 1 "Checking for update".
- 2 "Updating".
- 3 "Update history".
- 4 "Information".
- 5 "Last update".
- 6 "Date of the last update".
- **7** "VIN" (vehicle identification number).

## **Update**

#### "Update"

This menu lets you:

- check if an update is available;
- see the status of the update in progress;
- see the update history and status;
- see the date and version of the last update:
- see the Vehicle Identification Number (VIN).

#### Note:

- you will be notified via Notifications if an update is available. See the section on "Managing notifications";
- if an update is available, the download will start automatically;
- updates can only be searched for and downloaded if your vehicle is located in a geographical area covered by a mobile network. For further information, please refer to the section on "System settings".

## **UPDATING (2/3)**

When an update installation is ready, your agreement and confirmation will be requested in order to complete the installation.

Follow the instructions shown on the multimedia system screen.

#### Note:

- depending on the update, the screens may be switched off;
- some installations require you to exit and lock your vehicle.

Upon restarting of the multimedia system, a message is displayed to confirm that the update has been successfully completed.

In the event of an error, please refer to the section on "Operating faults".

## "Checking for update" 1

You can also search for updates directly by pressing "Checking for update" 1.

After searching the multimedia system, you can access the next update if available.

Follow the instructions shown on the multimedia system screen.

Updating may take several days but during this time you will be able to use your vehicle normally.

The vehicle must be immobilised, stationary and the ignition switched off. In some cases, you will not be able to start your vehicle for the duration indicated by the multimedia system.



Before starting the installation, park the vehicle far away from traffic and apply the parking brake.

## **UPDATING (3/3)**

# Special features related to electric and rechargeable hybrid vehicles

Do not start charging the vehicle during installation of your vehicle update.

Follow the instructions that are displayed on the multimedia system screen.

#### Note:

- the updates cannot be installed while the vehicle is charging using direct current (DC). If an update is in progress, it will be necessary to wait for the end of it before starting the DC vehicle charging. However, if charging is in progress the update can be started but it will only be take place once the charging is finished;  if an update is initiated before/during the alternating current (AC) vehicle charging, the latter will be interrupted and will resume automatically once the update is complete.

For more information, please refer to the "Electric vehicle: charging" or "Hybrid vehicle: charging" section in your vehicle user manual.

Updating will render your vehicle temporarily unavailable and the charging function is inhibited during installation of the update.

If you have just accepted a system update via the multimedia system, the traction battery charging will be delayed or cancelled. Wait for the update to be completed before connecting the charging lead to the vehicle.

# Settings

Jser settings	7.2
System settings	7.7
lotifications	
Operating faults	7.13
	7 1

## **USER SETTINGS (1/5)**

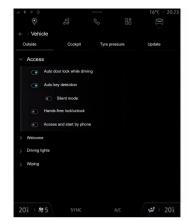
#### "Vehicle" menu

From the "Vehicle" mode, select the "Vehicle" menu.

From this menu you can access the following tabs:

- "Outside";
- "Cockpit":
- "Tyre Pressure";
- "Update".

**Note:** the available settings may vary according to the equipment level.



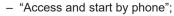
## "Outside"

#### "Access"

Use this menu to activate/deactivate the following options:

- "Auto door lock while driving";
- "Hands-free lock/unlock":
  - "Silent mode".

**Note:** some options are available only if the previous features are activated.



**Note:** for more information please see the vehicle user manual.

— …

#### "Welcome"

Use this menu to activate/deactivate the following options:

- "External lighting sequence";
- "Internal sequence sound";
- "Automatic mirrors' unfolding";
- "Internal light function";
- **–** ..



For safety reasons, carry out any adjustments while the vehicle is stationary.

## **USER SETTINGS (2/5)**

### "Driving lights"

Use this menu to activate/deactivate the following options:

- "Adaptive lighting";
- "Traffic side selection":
  - "Left":
  - "Right".

- ...

**Note:** some options are available only if the previous features are activated.

### "Wiping"

Use this menu to activate/deactivate the following options:

 "Rear wiper when in reverse gear": the rear screen wiper is activated when reverse gear is engaged;

**Note:** this option only operates if the front windscreen wipers are activated.

– "Automatic front wiper";

- ..



# "Cockpit"

## "Display"

Use this menu to activate/deactivate the "Automatic brightness" and to adjust the following options:

- "Daytime screen brightness":
- "Ambient colour";

- ...

**Note:** some options are available only if the previous features are activated.

# "Head-up display" (depending on equipment)

Use this menu to activate/deactivate and to adjust the following options:

- activate/deactivate the head-up display;
- adjust the brightness;
- adjust the position of the image on the head-up display;
- activate/deactivate the navigation information display;
- activate/deactivate the driving assistance information display;

- ...

#### "Turn indicator sound volume"

Use this menu to adjust the volume of the indicators in the passenger compartment:

- "Low";
- "Middle";
- "High".

## **USER SETTINGS (3/5)**

# "Favourite button on the steering wheel"

Use this menu to configure the "Favourite button on the steering wheel" by allocating its function as one of the following:

- Climate;
- "Eco mode";
- "360° Camera";
- "Air purifier";
- ...

**Note:** the available options may vary according to the equipment level.



## "Tyre Pressure"

Use this menu to check the vehicle tyre pressure status and to carry out a reset.

For more information on tyre pressure, please see:

- the section on "Tyre pressure";
- your vehicle user manual.



## "Update"

Use this menu to access information on the multimedia system "Update":

- "Checking for update";
- "Updating";
- "Update history";
- "Information";
- ...

For more information on the "Update", please see the section on "Updating".



For safety reasons, carry out any adjustments while the vehicle is stationary.

## **USER SETTINGS (4/5)**



### "Profile"

When the multimedia system is started, you can choose a user profile to apply to the system and the vehicle.

You also have the option to activate or deactivate data collection.

For more information on data collection, please refer to the section on "Activating services".

Select the desired user profile.

**Note:** it is only possible to change the profile while the vehicle is stationary.

You may access the "Profile" via the notifications centre at any time.

### Features linked to user profile

The following settings are stored in a user profile:

- System language;
- Google® account;
- "My Renault" account;
- Display Settings;
- MULTI-SENSE settings;
- Ambiant lighting settings;
- driver's seat settings;
- exterior rear view mirror settings;
- audio settings;
- Navigation settings;
- Navigation history;
- Navigation favorites;
- ..

**Note:** the first profile created will be the default Administrator profile. Some options are only available via the Administrator profile.



### Add a "Profile"

To add a new "Profile", press 2 then follow the instructions displayed on the multimedia screen.

Using the **1** icon, you can access the following functions:

- "Manage profiles";
- "Manage accounts";
- "Delete profile";
- "Guest profile".

**Note:** every time a new "Profile" is created a configuration will be required. Please see the section on "Activating services".

# **USER SETTINGS (5/5)**



### "Profile" settings

From the  $\boldsymbol{A}$  area, you can modify the following:

- "Name";
- "Picture";
- "Profile protection":
  - "Select locking mode";
  - "Delete ID";
  - "Unlock profile with phone".

- "My Renault account" (only available on the Administrator profile);
- "Google® account";
- "Data & position shared with Renault":

**Note:** you can access information related to data sharing by pressing the **3** icon.

- "Privacy terms".



## "Guest" profile

The "Guest" (GUEST) profile 4 can be used to access some of the multimedia system features like a user profile.

The "Guest" profile is reset when the system restarts, the settings are not stored

To better protect your personal data, we recommend that you lock your profile.



For safety reasons, carry out any adjustments while the vehicle is stationary.

## SYSTEM SETTINGS (1/4)

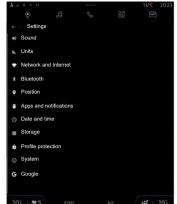
## "Settings" menu

From the "Vehicle" mode, press "Settings".

You can also access the "Settings" menu from the notification area by pressing the "Settings" icon.

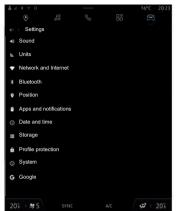
#### Note:

- the available settings may vary according to the equipment level;
- some settings are available while the vehicle is stationary.



This menu enables you to set the following settings:

- "Sound":
- "Units":
- "Network and Internet":
- "Bluetooth®":
- "Location";
- "Apps and notifications";
- "Date and time":
- "Storage";
- "Profile protection";
- "System";
- "Google®":
- "My Renault & vehicle";
- ...



"Sound"

This menu can be used to set and adjust the following volume settings:

- "Media volume":
- "Incoming call volume":
- "Alarm volume":
- "Notification volume":
- "Navigation volume":
- "Assistant volume":
- "Phone ringtone";

#### "Units"

This menu can be used to set the following measurement units:

- "Speed":
- "Distance";
- "Temperature";
- "Pressure".



For safety reasons, carry out any adjustments while the vehicle is stationary.

## SYSTEM SETTINGS (2/4)

#### "Network and Internet"

This menu can be used to configure the following internet networks:

- "Wi-Fi":
  - activate/deactivate the "WIFI" on the multimedia system to use a remote internet access point;
  - view available networks;
  - "Add a network":
  - "Wi-Fi settings".
- "Access point and connection sharing":
  - activate/deactivate "Access point and connection sharing";
  - access point details;
  - activate/deactivate the automatic access point;
  - .
- "Mobile network":
  - activate/deactivate "Mobile data";
  - activate/deactivate "Roaming" mobile data.

- "Data consumption";
- "Connectivity" provides information on:
  - connectivity data and status;
  - "Network type";
  - system ID;
  - ..

For more information on data sharing, please refer to the section on "Activating services".

When you use connection sharing on your phone, you are using your phone's Internet connection via the WIFI connection (subject to charges and limitations imposed by your mobile operator).

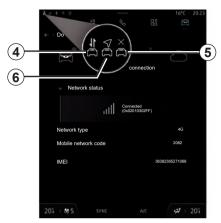


When you activate the multimedia system "WIFI", you are notified of its status via the icon on the status bar:

- 1 "WIFI" activated and connected to a network without a limited connection;
- 2 "WIFI" activated and connected to a network but without any internet access or with a limited connection;
- 3 "WIFI" activated but not connected to a network.

**Note:** if "Wi-Fi" is deactivated, no WIFI icon will appear on the status bar.

# SYSTEM SETTINGS (3/4)



You can also see information on the data sharing status by pressing the icon on the status bar:

- 4 share data (without location);
- 5 vehicle offline or outside of the coverage area;
- 6 share data and location.

**Note:** if you refuse to share data, no icon will appear in the status bar.

#### "Bluetooth®"

This menu can be used to adjust the multimedia system Bluetooth® functions:

- activate/deactivate the multimedia system "Bluetooth®";
- "Pair new device".

#### "Location"

This menu can be used to adjust the vehicle location settings:

- "Recent location requests";
- "App permissions".

## "Apps and notifications"

This menu can be used to adjust the apps and the notifications on the multimedia system:

- "Display all apps";
- "Default apps";
- "App permissions";

- "Specific access rights granted to apps";
- "Proactive recommendations".

#### "Date and time"

This menu can be used to adjust the date and time on the multimedia system:

- "Date format";
- "Time format";
- "Set the time zone";
- "Select country time zone".

## "Storage"

This menu can be used to view the storage space on the multimedia system:

- "Music and audio";
- "Other apps";
- "Files";
- "System".

# **SYSTEM SETTINGS (4/4)**

### "Profile protection"

This menu can be used to adjust the multimedia system security settings:

- "Select locking mode";
- "Security update";
- "Delete ID":
- …

## "System"

This menu can be used to adjust the multimedia system settings:

- "Language and input";
- "About";
- "Legal information";
- "Resetting options";

— …

## "Google®"

This menu can be used to adjust the Google® services:

- "Google Assistant";
- "Send comments to Google®".

## **NOTIFICATIONS (1/2)**

#### **Notification centre**

The notification centre provides notifications during driving as well as certain functions, suggestions and settings such as:

- access to the user "Profile" 3;
- the list of notifications received **C**;
- the "Settings" 4;
- activate/deactivate the sound;
- "Data sharing";
- recently used apps;
- the status of services **B**;

- .



For safety reasons, carry out these operations when the vehicle is stationary.



Use the **1** button or quickly swipe the multimedia screen from the **A** area to the centre of the screen to open the notification centre which enables you to access available notifications and functions at any time.

When an unread notification is available, a **2** symbol will appear in the middle of the **1** button.

By pressing **2**, you will automatically open the notification centre and be able to read any unread notifications, then the symbol will disappear.



Once the notification centre is open, select a notification from the  ${\bf C}$  list to access it.

You can delete the notification by performing a quick swipe on the screen.

To delete all notifications, press the **5** button.

**Note:** some notifications will need a required action in order to be deleted from the notification centre.

# **NOTIFICATIONS (2/2)**

### **Notification settings**

Use the **4** "Settings" icon or the "Vehicle" mode to bring up the "Settings" menu, then you can access the "Apps and notifications" menu.

Use this menu to configure the multimedia system notifications.

For more information on the "Apps and notifications" menu, please refer to the "System settings" section.

#### **Proactive recommendations**

The "Proactive recommendations" function informs you by notification that a "MULTI-SENSE" mode more adapted to your current driving style is available.

The multimedia system suggests the following options:

- "Yes":
- "No";
- "Always no".

From the "Settings" icon **4** or the "Vehicle" World, access the "Settings" menu, then the "Apps and notifications" menu followed by the "Proactive recommendations".

This menu can be used to configure the proactive recommendation notifications on the multimedia system.

**Note:** you must activate data sharing in order to use the "Proactive recommendations" function. For more information please refer to the section on "Activating services".



For safety reasons, carry out these operations when the vehicle is stationary.

# **OPERATING FAULTS (1/6)**

System		
Description	Causes	Solutions
No image is displayed.	The screen is on standby.	Ensure that the screen is not on standby.
The screen is frozen.	The system memory is saturated.	Restart the system by pressing and holding:  - the multimedia stop/start button (press and hold until the system restarts); or  - the "Mode" button and the "Source" button on the left-hand side of the steering column control (press and hold until the system restarts).
The camera is displayed on the screen incorrectly.	The camera is covered in dirt that obscures the lens.	Check that there is no mud or dirt on the camera.
No sound can be heard.	The volume is set to minimum or pause.	Increase the volume or deactivate pause.
No sound comes from the left, right, front or rear speakers.	The balance or fader settings are incorrect.	Adjust the sound balance or fader correctly.

# **OPERATING FAULTS (2/6)**

System		
Description	Causes	Solutions
The connected services in my My Renault app do not work.	Poor multimedia system/telephone Internet network reception. Synchronisation problem with the My Renault service.	Move the vehicle and the phone to an area covered by the Internet network. See the online help on the https://renault-connect.renault.com site.
The services or applications are not operating.	The subscription is suspended. The multimedia system's internet connection is no longer available.	Check the status of your subscription on the portal of the internet provider accessible from your My Renault account contract page (you must first connect to your My Renault account in your vehicle). Use your phone's "Access point and connection sharing" to access the Internet connection (see the "System settings" section).

# **OPERATING FAULTS (3/6)**

Navigation		
Description	Causes	Solutions
The vehicle position on the screen does not match its actual location or the GPS warning light on the screen remains grey or yellow.	Incorrect positioning of the vehicle caused by GPS reception.	Move the vehicle until reception of the GPS signal is improved.
Traffic flow information is not displayed on the screen.	Guidance has not been activated. Connected services are not activated.	Ensure guidance is activated. Select a destination and begin the guidance. Check that the connected services are activated and activate data collection.
some items on the menu are not available.	Depending on the current command, some items will be unavailable. Some functions are not available while the vehicle is moving.	Stop the vehicle.
Voice guidance is unavailable.	Voice guidance or guidance is deactivated.	Increase the volume. Ensure voice guidance is activated. Check that guidance is in progress.
The suggested route does not start or end at the required destination.	The destination is not yet recognised by the system.	Enter a road near to the required destination.

# **OPERATING FAULTS (4/6)**

Phone		
Description	Causes	Solutions
No sounds or ringtone can be heard.	The mobile phone is not connected to the system. The volume is set to minimum or pause.	Ensure that the mobile phone is connected to the system. Increase the volume or deactivate pause.
Impossible to make a call.	The mobile phone is not connected to the system. The phone keypad has been locked.	Ensure that the mobile phone is connected to the system. Unlock the phone keypad.
CarPlay™ or Android Auto™ replication is not operating.	The telephone is not connected or is not compatible with the system.	Check the compatibility of the telephone with these applications. Check that the telephone is properly connected to the system.

Voice recognition		
Description	Causes	Solutions
The system does not recognise the voice command stated.	ognised.	Check that the voice control is available (refer to the "Use voice control" section). Speak within the voice recognition time delay.  Speak in a quiet environment.

# **OPERATING FAULTS (5/6)**

Update		
Description	Causes	Solutions
Downloading the new SW takes a very long time.	Poor reception of the Internet network. The download requires a minimum driving time.	Move the vehicle to an area covered by the Internet network. Carry out additional driving phases.
The update completion is never requested.	The vehicle is not secured.	Check that the vehicle is properly stopped (parking brake applied).
Screens are off, loss of sound, loss of some functions during the update.	The update is in progress.	Wait for updating to end.
The request to complete the update does not appear.	No response in the month following the beginning of the update.	The server will restart the operation later. You can manually check if the update is still available.

# **OPERATING FAULTS (6/6)**

Update		
Description	Causes	Solutions
The update was not completed.	Updating system internal error: the other functions are not affected. Incompatibility with direct current charging (specific to electric/hybrid vehicles).	Consult an approved dealer. Wait until the update is complete before performing a direct current charge. For more information on the warning lights, please refer to the vehicle user manual.
The update failed to complete due to an error and the STOP warning light is displayed.	Critical error.	The vehicle must not be restarted. Call an approved Dealer. For more information on the warning lights, please refer to the vehicle user manual.
The update failed to complete due to an error and the warning light is displayed.	Error during updating (non-critical).	Contact an approved dealer to resolve the issue. For more information on the warning lights, please refer to the vehicle user manual.

Warning light means you should drive **very carefully to an authorised dealer as soon as possible**. Failing to follow this recommendation may result in damage to your vehicle.



The STOP warning light requires you to stop immediately, for your own safety, as soon as traffic conditions allow. Switch off the engine and do not restart it. Call an approved Dealer.

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